

# Elie Makhoul

## Senior Associate

**Country** Lebanon  
**Phone** +9613683728  
**Email** [eliemakhoul@gmail.com](mailto:eliemakhoul@gmail.com)  
**LinkedIn** Elie Makhoul  
**Civil Status** Married, 3 children

Seeking for a position in which I can exploit my skills in Project Management, Business Intelligence and Software Development, in addition to my experience in Banking Solutions specialized in Banking Operations, Retail, Risk and Finance. With the aptitude of acquiring new skills and expertise.

### Skills

#### Analytical skills and Problem-Solving skills

10+ years of experience in software engineering and business intelligence analysis where I was responsible of identifying and analyzing business requirements, developing customer needs, executing unit tests and solving problems.

#### Programming skills

7+ years of experience in development (develop, test, deploy, support) Desktop and Web applications in different business line, especially in banking solutions.

#### Management skills

5+ years of experience in project management (requirements gathering, planning, analysis, brainstorming, decision-making, problem-solving, cost-assessment) for several projects / applications using the Agile / Scrum project management and waterfall approaches.

### Work Experience

July 2017  
Present

#### **Risk+ Solutions – Multi-National Fintech Company** **Senior Associate (Solution Delivery Manager)**

- Team Leader, reporting to General Manager
- Business Requirements and Product Development  
Gathering and Analyzing business requirement, Design solution, Build data model, ETL process, SQL database creation and manipulation (queries and procedures), Web Application development, Testing, Deployment, Reports and Dashboards, Developed Solutions (FTP, RAROC, IFRS9, IRRBB, LCR, Cost Allocation and ALM)
- Project Management  
Planning, Execution, Testing and Deployment
- Customer After-Sales Support  
Onsite visits, Problem trouble shooting, Advisory

Feb 2015  
June 2017

#### **Bank AUDI – Leading Commercial Bank** **Senior Business Intelligence Developer Analyst**

- Qlikview Application Owner  
Responsible of development, user guidance, task scheduling, user license management and server monitoring.
- Data Coordinator  
Coordinate between Core Banking Satellites System to ensure data is aligned through all systems and to facilitate data integration and inter-Satellite communication.
- Project Management  
Planning, Execution, Testing and Deployment
- Business Intelligence  
Gathering requirement and Building reports and dashboards for IT, Retail, Branch Management and Operations Office

### Software

#### Database

MSSQL  
Teradata  
PL/SQL  
Sybase  
MySQL

#### Business Intelligence

QlikView Developer  
QlikView Management Console  
QlikView Access Point  
Qlik Sense  
IBM Cognos Report Studio  
IBM Cognos Framework  
Crystal Reports

#### Other BI Tools (Basic Knowledge)

Tableau  
Power BI  
DataStage  
OBIEE  
OBIP  
SSIS

#### Web

HTML  
CSS  
JavaScript  
jQuery

#### Programming

SQL  
XML  
JSON  
Java  
PHP  
.Net  
Visual Studio

#### Project Management

MS Project  
JIRA

Sep 2010 Feb 2015	<ul style="list-style-type: none"> <li>• End User Support</li> <li>• Application Server Maintenance</li> </ul> Install application updates, server performance monitoring <p><b>Business Intelligence Developer Analyst</b></p> <ul style="list-style-type: none"> <li>• Gathering requirement from business and data analysis</li> <li>• Building data models.</li> <li>• Data warehouse management (Develop data objects, queries, backups, data purge)</li> <li>• Building AdHoc reports.</li> </ul>
Feb 2010 Aug 2010	<p><b>Path Solutions - Islamic Banking Software Provider</b></p> <p><b>System Engineer</b></p> <ul style="list-style-type: none"> <li>• Develop APIs (SQL procedures) to integrate different systems with the core banking system.</li> </ul>
Jun 2007 Jun 2009	<p><b>CTServ - Hardware and Software provider</b></p> <p><b>Software Engineer</b></p> <ul style="list-style-type: none"> <li>• Software development for Restaurants (Dine in serving, Invoicing, Delivery and Take Away operations, Accounting, Production, Back Office)</li> </ul> Gathering Requirements, Development, Testing, on site monitoring and Reporting.

#### MS Office

Word  
Excel  
Outlook  
Access  
PowerPoint

#### Languages

**Arabic** native  
**French** fluent  
**English** fluent

#### Certifications

Mar 2015	<ul style="list-style-type: none"> <li>• Oracle Essbase, Oracle Data Integration</li> </ul>
Dec 2012	<ul style="list-style-type: none"> <li>• Java SE 7 Fundamentals and Programming</li> </ul>
Jul 2011	<ul style="list-style-type: none"> <li>• Finance for non-Finance Professionals</li> </ul>
Dec 2008	<ul style="list-style-type: none"> <li>• Microsoft SQL Server Integration Services</li> </ul>

#### Education

2002-2007	<ul style="list-style-type: none"> <li>• Holy Spirit University of Kaslik (USEK)</li> </ul> Computer and Communication Engineer / Robotics
2001-2002	<ul style="list-style-type: none"> <li>• College Des Apotres – Jounieh</li> </ul> General Sciences