RESUME

INFO / CONTACT

Nationality	Lebanese
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Address	Lebanon, Bchamoun
Date of Birth	May 26th 1987
Marital Status	Married (1 Child)

SARI GHOBAR

Senior IT Business Analyst

Profile	Quality control Engineer skilled with 12+ years of experience in retail operations. Consistently finishes projects under budget and ahead of schedule. Execution of project with Quality Assurance & Commitments, Internal Audit Training, verifying & Preparing the Quality manuals, Quality procedure reports, & all documentations regarding the projects. Highly analytical and process-oriented data analyst with in-depth knowledge of database types; research methodologies; and big data capture, curation, manipulation and visualization. Furnish insights, analytics and business intelligence used to advance opportunity identification, process reengineering and corporate growth. Team oriented and self-directed QA/QC Engineer with personal integrity and professional ethics. My next objective would be to utilize my experiences and studies within bigger projects involving Multicultural Atmosphere and strict Project Constraints, which would be yet another challenge to defeat...
Education	BS in Computer & Communication Engineering LIU - Lebanese International University Beirut, Lebanon, Feb. 2010
Jobs Experience	**May 2018 - Present** **Senior IT Business Analyst – Mena Region** **Azadea Holding Group** - Project manager for all retail solutions in 600+ stores including Fashion & F&B. - Participating in tender process i.e. design, UX, UI, QA, submission, and review - Construct project budget and conduct financial analysis to determine viability of project - Develop a schedule of milestones for project completion **April 2016 – April 2018** **Senior Data Processing/Business Analyst** **Azadea Holding Group, Jnah – Lebanon** - Strong Knowledge in RFID system

Jobs Experience	- Advanced knowledge in Loyalty Program - Closely monitoring and examining each stage of entire development/implementation process - Strong knowledge in batch files and scripts for automation purposes - Assess available solutions for technical and business suitability - Test, install, upgrade, and update the system's components to maintain the system's performance and security - Configure Electronic File Controllers that automate all e-files for import/export purposes to ERP - MC, PDA, Windows CE & mobile devices hard troubleshooting and software development - Strong knowledge in the point of sales systems & store inventory cycle count **April 2013 till April 2016** **Electronic Data Processing** **Azadea Holding Group, Jnah – Lebanon** - Handle the activities related to receiving, cycle count machines and data (PO) for assigned shops and complete the machine distribution between shops - Ensure, prior to new opening dates, that data communication is properly tested and transmitted on time to the supplier - Analyse the file structure and enhance accordingly the import/export procedure - Confirm the accuracy of the cost vs. retail margins provided by the supplier - Follow up on daily basis on the import of electronic files validation and the reception of data **February 2011 till April 2013** **Junior Electronic Data Processing** **Azadea Holding Group, Jnah – Lebanon** - Follow up on imported purchase orders and processes to ensure continuous system update with stock level upon receipt of shipments - Process local change of prices and season transactions onto ERP and export related information to the shops' POS - Guarantee timely submission of local monthly and closing stock data along with adequate justifications - Follow up and communicate with regional suppliers on alleged credit notes and inaccurate/missing information - Ensure proper defining of margins, overhead charges, and retail variances by brand in compliance with franchise agreements **Competencies** - Interpersonal effectiveness, Teamwork - Detail oriented, planning, and organizing - Analytical thinking - Adaptability and flexibility - Customer focus / orientation

Competencies & Skills	**Key skills**

Key skills

- Business Process Re-engineering
- Business Analysis
- QA-QC
- Big Data Modelling
- UI-UX
- Project Execution & Reporting
- Test Management & Project Controls
- Change Management
- Document Management Systems

Key Qualifications

- Personable, enthusiastic, hard-working and a fast learner
- Good communication skills, Teamwork and Problem-solving
- Time Management Skills
- Ability to work under pressure & meet strict deadlines

Computer skills

- SQL database, E-files controllers, Oracle JD Edwards
- BI, Point of sales systems (POS), Dashboards for ERP
- Operating System (maintenance and installations)
- Microsoft Office: Word, PowerPoint, Excel (expert user), Microsoft project management

Languages

- Arabic: Native language
- English: Fluent

Certificates

- MDP (Managerial Development Program) from PHY management.
- MS EXCEL 2010 Advanced level from "FORMATECH Integrated Learning Center"
- MS ACESS 2010 Advanced level from "FORMATECH Integrated Learning Center"
- CCNA certificate from "FORMATECH Integrated Learning Center"
- MS POWER POINT 2010 Advanced level from "FORMATECH Integrated Learning Center"

References: Available upon request.