

31 years, Lebanese, Married

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## Objective

Software product development, Mobile app development, system integration, research on big data platform and project management are areas of my passion. I take pride in contributing innovative ideas for developing new products and extend product life-cycle to help organizations stay ahead of competition.

# Mohammad KASSAB

## Senior Software Engineer

### About Me

I am very motivated, dynamic and autonomous to orient me to the business development, validation and integration of systems.

I take pride in contributing innovative ideas for developing new products and extend product life-cycle to help organizations stay ahead of competition.

In addition, internships and projects I've done have inspired me to work in different fields and different technologies.

### Experience

2018 - present

*Senior Software Engineer - MediaWorld*

- Full development of “Advanced Bulk SMS” product in order to create, manage and monitor the SMS campaigns.
  - Advanced Campaigns allow the user to create their own landing page (Drag and Drop) without any technical knowledge and send it to their customers.
  - Integrate the platform in Zain Iraq with their CRM in order to collect the contacts as per many criteria.
- Mobile App development (Over Flutter/Dart) for Fitness gym. This app allows the user to register, subscribe to be premium, watch videos, track his activities, watch live videos for the coaches and many other features (In progress).

2016 - 2017

*Project Manager – Techoffice*

- Full web development of E-lawyer System (Lawyers management System) and integrate it in Al-Surat Office in Kuwait (Specified to Kuwait rules).
- Planning, executing and closing the Projects with the Mobile Developers and provide them all the web services.
- Managing expectations and aligning projects to business goals, also managing stakeholders and communicating project status with the team.

## Languages

English: Fluent

French: Fluent

Arabic: Native Language

## Certificates

IBM Security QRadar:

*Prometic License IBM Exam 195  
(97/100) - Prometic France*

Cisco Certified Network  
Associate:

*CCNA 1, CCNA 2, CCNA 3 and  
CCNA 4 – ESEO France*

### 2013 -2015 *Senior Support & Service Engineer - Vocalcom*

- Provide and develop full technical solutions to customers in order to build their call center (VoIP technology) and resolve the technical issues.
- Develop web services and integrate it with Hermes.net (Hermes is the Vocalcom application).
- Integrate Herms.net with many CRMs like ZOHO, Salesforce and ERP Systems in GULF Countries.
- Developing Extra reports and Integrate it with Voclacon Report module.
- Integrate Hermes.net with Vidyo Solution in order to let customers start a Video call with the agents.
- Integrate SIP trunk with cisco media gateway and Vocalcom ACD server in order to manage all inbound/outbound calls with Vocalcom server.

### 2012 – 2013 *Consultant IT Management - AQOS*

- Tunis Telecom: Installation, configuration and Integration of IBM Products (Netcool/Omnibus, ITNM, TIP, and TCR) to monitor IP, Data and Transmission devices. Tunis.
- ADSN Notaires: Installation, integration and maintenance of IBM products: ITM, TCR and Cognos Query Studio. Aix en Provence – France,

### 2011 -2012 *Web Developer – THEMIS BANK*

- Implementation of new WEB solutions in the bank to see an overall view of customers using different programming languages.
- Creating modules for monitoring daily activities and manage their Faxes.

## Education

### 2009 – 2011 *ESEO - France*

- Master's degree in Engineering - Computer Networks and Telecommunications.

### 2006 -2009 *Lebanese University - Lebanon*

- 3 years of Engineering – Computer Networks and Telecommunications.

### 2003 – 2006 *Marjayoun High School - Lebanon*

- Lebanese Baccalaureate, Experimental Science

## Hobbies

Football, Volleyball &  
Social Media

## Internships

2010 – 2011

*SFR DO NORD – Paris, France*

- Design and develop web applications for the industrialization of the monitoring activity of daily QoS networks at SFR
- Creating modules to automate indicators and reporting on this activity.

2009 -2010

*Vocalcom – Beirut, Lebanon*

- Installation and configuration of Vocalcom application HERMES.NET based on VOIP technology, Creation of IVRs (Interactive Voice Response) and configuration of Media Gateway routers.

## Skills

### WEB:

PHP7, PHP/Laravel, WordPress, ASP.NET, C#, XML, HTML/HTML5, JavaScript, jQuery, CSS, AJAX.

### Languages

PHP, VB.net, Java and Python

### Mobile App

Flutter/Dart (Cross platform)

### Database:

MySQL, SQL Server and PostgreSQL.

### OS:

UNIX/Linux, Windows Server all editions, Windows XP/VISTA/SEVEN/10

## Others

### WordPress:

- DK Designers <http://dkdesigners-group.com/>
- Bluemission <http://bluemission.org/>
- coin-gate <http://www.coin-gate.com/>

### Projects:

- Baytionline: Control home appliance from your mobile phone.
- E-collectionz: Pay your premium online