# AREEJ ZAFRAN

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#### **EXPERIENCE**

#### SEPTEMBER 2022 – PRESENT

(BEIRUT - LEBANON)

#### EXECUTIVE PERFORMANCE, UM MENA

- -Launching different objective campaigns on social media platforms (FB+IG, Twitter, Tiktok and Snapchat).
- -Monitoring and optimizing campaigns to meet clients KPIs.
- -Providing recommendations and support on Digital Media Plans.
- -Reporting on campaigns deliveries.

#### **JUNE 2022– SEPTEMBER 2022**

(BEIRUT – LEBANON)

#### INTERNSHIP, UM MENA

- -Launching campaigns on social media platforms (Facebook, Instagram, Snapchat, etc.).
- -Launching Search, Display, and Video campaigns on Google Ads.
- -Launching YouTube campaigns on DV360.
- -Completed Google Ads certifications (Google Ads Search Certificate, Google Ads Display Certificate, and Google Ads Video Certificate), Twitter Flight School, Snapchat Focus.
- -Reporting on campaign deliveries and ensuring KPIs are achieved according to Media Plans and commitments to client.
- -Attending multiple onboarding trainings.

#### JANUARY 2022- APRIL 2022

(BEIRUT - LEBANON)

# CUSTOMER SUPPORT SPECIALIST, INFOCUBED

- -Helped agencies use Info3plan for entering Media plans and Info3track for interrogating consolidated Media plans.
- -Logged all requests/anomalies in a ticketing system and ensured they're successfully resolved.
- -Assisted the Product Owner in the design of functional product developments.
- -Participated in project meetings with the client.
- -Attended several trainings on the usage and functionality of platforms used by Infocubed.

#### **EXPERIENCE**

# JULY 2021– OCTOBER 2021 (BEIRUT – LEBANON) FREELANCER – PAID SOCIAL, MINDSHARE MENA -Campaign implementation, monitoring, and optimization across major social media platforms (Facebook, Instagram, Snapchat, LinkedIn, Twitter and Tiktok). -Developed post campaign analysis reports. JULY 2019 - AUGUST 2019 (BEIRUT – LEBANON)

# INTERNSHIP, OMNICOM MEDIA GROUP (OMG)

- -Launched social media campaigns on platforms including Facebook, Instagram, Google Search across multiple clients.
- -Optimized paid search and social campaigns to achieve KPIs and objectives.
- -Worked with different teams under different departments (performance, planning and social media)
- -Took courses on Google marketing platforms and Facebook blueprint.
  - -Developed post campaign analysis report.

#### **JULY 2019- AUGUST 2019**

(BEIRUT – LEBANON)

### INTERNSHIP, BANQUE DU LIBAN

- -Participated in and attended several trainings held by professionals
- -Exposure to the day-to-day operations of the different departments in the bank sector Developed my knowledge in Finance and Economics

#### **EDUCATION**

SEPTEMBER 2016 – JUNE 2020 (BEIRUT - LEBANON)
BUSINESS ADMINISTRATION EMPHASIS IN ADVERTISING AND
COMMUNICATION, HAIGAZIAN UNIVERSITY
Distinctive Major courses include: Marketing E-commerce, Integrated Marketing Communication,
Consumer Communication and the Public, Entrepreneurial Marketing and Consumer Behavior.

SEPTEMBER 2009 – JUNE 2016 (BEIRUT – LEBANON)
LEBANESE BACCALURETTE IN ECONOMICS AND SOCIOLOGY, BEIRUT
BAPTIST SCHOOL (BBS)

#### **SKILLS**

- Computer: Efficient with Microsoft Word, Microsoft Project Plan, Excel, PowerPoint, Database and Outlook.
- Languages: Arabic and English (Excellent).
- Other: Photography, Photoshop and Illustrator.
- Soft: Communication, Team Building, Time Management, Attention to Detail.

#### **CERTIFICATES**

FEBRUARY 2023 (BEIRUT, LEBANON)

#### TEADS AD MANAGER FUNDAMENTALS, TEADS ACADEMY

JULY 2022 – JULY 2024 (BEIRUT, LEBANON)

# ADS MANAGER CAMPAIGN ACTIVATION, SNAPCHAT

- Drive Full-Funnel Results with Snapchat
- Win Bids in the Auction
- Reach Your Audiences
- Activate Cross-Channel Measurement
- Launch a Split Test Campaign

#### NOVEMBER 2022 – NOVEMBER 2023 (BEIRUT, LEBANON)

#### META CERTIFIED MEDIA BUYING PROFESSIONAL, META

#### OCTOBER 2021 – OCTOBER 2023 (BEIRUT, LEBANON)

# LINKEDIN MARKETING SOLUTIONS FUNDAMENTALS CERTIFICATE, LINKEDIN

- Introduction to LinkedIn Ads
- Using LinkedIn's Ad Targeting
- Reporting and Analytics for LinkedIn Ads

### SEPTEMBER 2019 (BEIRUT, LEBANON)

#### MAHARAT MIN GOOGLE, LEBANESE AMERICAN UNIVERSITY

- Exposed to online opportunities and search engine optimization for startups and entrepreneurs. - Dealt with Google Ads platforms (display network and search ads network).

#### MARCH 2019 - MAY 2019 (BEIRUT, LEBANON)

# PHOTOSHOP AND ILLUSTRATOR SESSIONS, HAIGAZIAN UNIVERSITY

- -Developed creativity (think out of the box).
- -Worked on creating a poster for kids as a final project.

#### DECEMBER 2016 – JANUARY 2016 (BEIRUT, LEBANON)

#### PHOTOSHOP SESSIONS, HAIGAZIAN UNIVERSITY

- -Completed beginner courses.
- -Acquainted with editing photos.

#### **SEPTEMBER 2015 – DECEMBER 2015** (BEIRUT, LEBANON)

#### PUBLIC RELATIONS DEPARTMENT, INJAZ COMPETITION

- -Enhanced presentation and communication skills.
- -Developed entrepreneurial skills.

# **VOLUNTEER WORK**

# DECEMBER 2017 – APRIL 2022 (BEIRUT, LEBANON) A VOLUNTEER MEMBER, RED CROSS

- -Developed teamwork spirit.
- -Participated in several trainings/workshops (HVP, Environment, Youth...)

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# SEPTEMBER 2019 – DECEMBER 2019 (BEIRUT, LEBANON) RESEARCH MANAGER AND COORDINATOR, HOPE FOR HELPERS

- -Developed creative solutions for the campaign.
- -Stayed on top of my own deadlines.
- -Equipped to use a logical process to figure things out.