

Rani El Aridi

Lebanon



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Summary

An experienced professional in Information Systems, building my knowledge working with leading Lebanese organizations. Developing Functional ERP knowledge with the exposure to various business industries and the vast domain of ERP systems and their added value on organizations.

Experience



Technology Officer

Mitsulift

Aug 2018 – Present

- Streamline and automate internal procedures through technology, and contribute to group knowledge and best practices to improve processes and achieve technology excellence.
- Managing the Mobile App project ensuring elevated customer experience and optimize Mitsulift's Service Management.
- Engage in IT projects that will add value to our operations and maximize the ERP added value in the strategic contest for the management.
- Implement new methods to improve information and business management.
- Liaison between technical teams and top management and end users.



Senior Product Consultant and Pre-Sales - Dynamics AX2012 and D365

ITG Holding

Feb 2016 - Aug 2018

- Pre-Sales with new prospects and engaging with C-Level and Senior managers
- Designing / redesigning business processes to enhance / add value to the customers' business, focusing on optimized process on Dynamics ERP
- Engaged in Full ERP implementation project cycle:
 - Discovery meetings assessing current business processes and area of improvement through ERP implementation.
 - Gathering Requirement and composing FRD documentation
 - Configuration and Setup of ERP modules ensuring information integrity and business process optimization.
- Working with development teams ensuring Agile methodology in customizations and integration projects, developing functional design, Testing and UAT preparation and support
- Go Live Support
- Notable Projects: Nestle Waters (Lebanon-Jordan-Egypt) – Benta Pharmaceutical Industries Group – Joudi International (Iraq, FMCG sector)



Business Application Officer

Resource Group

Aug 2011 - Feb 2016

- Project Planning and Coordination:

- Continuous research and documentations on configuring new modules with studying its business added value.
- Prepare implementation plans to new business units including introduction of new modules.
- Prepare training materials and User Acceptance Tests.
- Daily Business Support:
 - Support business users on applying business scenarios on SAP
 - Troubleshoot errors that users face and find functional solutions

Education



American University of Science and Technology

Master's degree, Management Information Systems

2011 - 2014



American University of Science and Technology

Bachelor of Science (BS), Management Information Systems

2007 - 2011

Licenses & Certifications



Building Mobile Applications with SAP Screen Personas -



SAP SAP Leonardo Machine Learning Foundation - SAP



Introduction to SAP Enterprise Architecture Designer -

SAP

Skills

Business Analysis • ERP • Process Optimization • Requirements Analysis • Supply Chain Management
 • Project Management • Enterprise Resource Planning (ERP) • Project Coordination • Analytical Skills •
 Business Process

Languages

English

Arabic