

Namir El Ghoussayni

Mechanical Engineer

Fresh graduated mechanical engineer, Self-motivated, a creative customer service representative with five years of experience. I guarantee that my highly ambitious nature and ongoing commitment will make me a productive and worthwhile addition to your organization.



namirgh343@gmail.com



0096176897976



Bchamoun, Lebanon



linkedin.com/in/namir-el-ghoussayni-720705b8

SKILLS

Time Management

Team-work

Multitasking

Adaptabilty

Accuracy

LANGUAGES

English



Arabic



French



TECHNICAL SKILLS

Engineering

AutoCAD, SolidWorks,
LabVIEW, Arduino IDE, Pipe
Flow Expert

EDUCATION

Mechanical Engineering Beirut Arab University

09/2014 – 05/2019

Debbieh, Lebanon

Courses

- Mobile Robotics
- Applied Mechatronics
- Dynamic System Analysis & Control
- Fluid System Design
- Heat transfer & Thermal Power station
- Hydraulic Circuits
- Machine Design
- Air-Conditioning & HVAC
- Pump Technology
- Project Planning and Management

CERTIFICATES

IC3 - Global Digital Literacy Certification (03/2019)

ORGANIZATIOS

Lycee National Scout (2005 – Present)

WORK EXPERIENCE

Customer Service Representative Teleperformance (MTC Touch Project)

08/2014 – Present

Beirut, Lebanon

Achievements/Tasks

- Handling calls over 111.
- Floor support (in charge for 45-50 employees)
- Mentor newcomers.

Contact: Mohamed Abdo – 0096170776643

Waiter Roadster Diner

06/2013 – 09/2013

Beirut, Lebanon

Achievements/Tasks

- Take orders from patrons for food or beverages.
- Clean tables or counters after patrons have finished dining.
- Make sure customer are being satisfied.