Mohamad Chlak

Telecommunication and network engineer designing, installing and maintaining telecommunications equipment for the transmission, broadband, landline and cable data. Adept at ensuring the quality of connections to allow for seamless data and transmission of stream. Specialize in accurate, efficient troubleshooting to resolve issues.

Work experience

Network and telecom engineer
Holcom,Cablevision, Beirut　　　　　　　　　　　Jun 2018 - Jun 2020

- Install, maintain, provision, check and adjust head-end systems and related sub-systems including Rectifier, receivers, scramblers, optical transport equipment, antennas and signal processors
- Implementation and configuration from A to Z of Kibana and Zabbix for collecting data from devices.
- Access internal systems via SSH and perform diagnostic review via command line interface
- Experienced in device modeling, MIBs, SNMP, alarm correlation
- Installed new systems and confirmed that everything was fully operational
- Performed troubleshoot to determine problems with equipment
- Prepared call detail reports and system analysis reports
- Provided technical assistance in person, over the phone
- Coordinated with clients to confirm project details
- Provided technical assistance as requested

Internship　　　　　　　　　　　　　　　　　Jan 2017 - Jul 2017
I-closion, France

Responsible for participating in the full life cycle of new telecom projects, and for implement and maintaining best practice procedures in all areas of work.

- Apply patches and firmware updates to telephony platforms as required
- Understanding of networking technologies including TCP/IP, DHCP, Routing/Switching
- Analyze end-to-end TCP/IP protocol sniffer traces to identify network connectivity issues
- Provide onsite and remote support for equipment
- Engineering/Telecommunications and experience on providing diverse range of voice and data issues
- Demonstrated knowledge in network troubleshooting

License in telecom and network engineering
IUT, Lebanon

Network and telecom

Personal

Name
Mohamad Chlak

Address
Sibline, Village
Sibline, Al-chouf

Phone number
00961-03-685399

Email
Mohamad_chlak@hotmail.com

Date of birth
10-03-1992

Place of birth
AL wardaniyeh

Gender
Male

Nationality
Lebanese

Marital status

Single

Drivinglicense
B

Interests

Hiking

Football

Swimming

Languages

Arabic	Native
English	Fluent
French	Fluent

Master in computer Science

ISEN, Brest, France

Software and hardware engineering
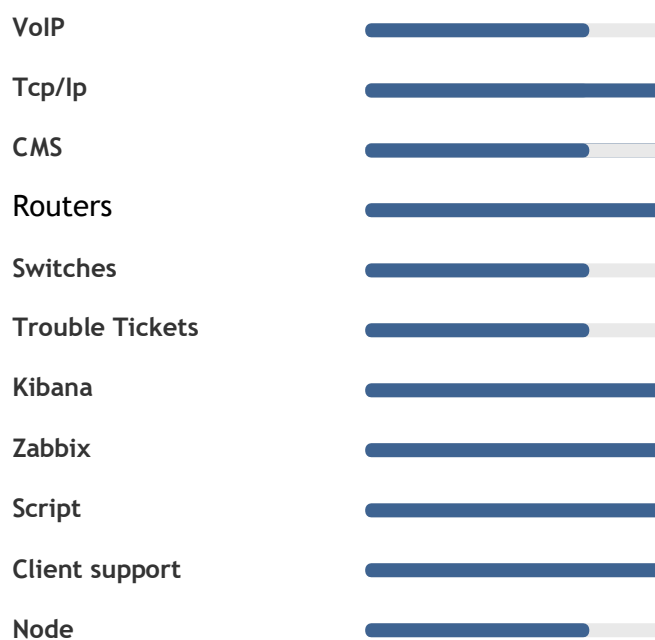
Areas of expertise

- Big Data & Analytics
- Software system & services
- New media Wireless
- Telecoms

Skills

VoIP

Tcp/Ip

CMS

Routers

Switches

Trouble Tickets

Kibana

Zabbix

Script

Client support

Node

References

References available on request.