

Elio T. Zgheib

Business administration - Marketing

HOW TO REACH ME:

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PERSONAL STATEMENT:

Experienced Sales representative with a demonstrated history of working in retail industry. Skilled in customer service, retail displays, sales, and communication with a bachelor's degree focused in Marketing from Holy Spirit University of Kaslik - USEK.

EDUCATION:

January 2017 till May 2020:

Business administration - Marketing

At Holy Spirit University of Kaslik -USEK, Lebanon

May 2016:

Lebanese baccalaureate - socio economics

College saint Joseph - Zouk- Mikael

WORK EXPERIENCE:

Brand: Bossini (HST Co. known as GS Group)

Location: Kaslik - Lebanon

August 2016 till October 2017: Junior sales associate

October 2017 till November 2018: Sales associate

November 2018 till NOW: Sales associate in charge

Tasks:

- customer service, creating loyalty through a great customer service.
- Refolding, replenishing, resizing items to be ready for customers visits on daily basis.
- Receiving and delivering items, while keeping a correct stock for inventory control.
- Cashier.
- Managing some shifts in store.
- Building staff relationship.
- Dividing tasks efficiently in order to accomplish the job set by the manager.
- Customer problem solving.
- Further contact with the head office.
- visual merchandising.

TECHNICAL SKILLS

- Microsoft Word, Excel, Power Point. (OFFICE)
- Dolphin system.
- Capsim

LANGUAGE SKILLS

Arabic, French, English: excellent speaking and reading skills, good writing skills.

CERTIFICATIONS

The fundamentals of digital marketing - by google garage.

HOBBIES

- Writing
 - photography
 - Visual merchandise
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