

# Hicham Nehme

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## Work Experience

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01/2017 - Present

### Travel Systems, Lebanon

- Developed web APIs to connect with internal & external provider such as HotelBeds & other global distribution systems used by over 50 agents worldwide using variety of technologies (VB, SQL server, Ajax, XML, Json)
- Developed administrative and business tools for our internal agents, capable of creating, modifying fares & hotels, transfers and tours along with their services, agent commissions, supplements, mark ups, discounts, vouchers, cancellation / modification policies & other
- Spearheaded a redevelopment plan of our internal visa application system turning it into paperless, and electronic generation. Reducing office supply cost by 5%.
- Maintaining performance of existing client websites
- SQL Database logging management
- Responds to emails requests from the clients
- Provides user assistance for any system functionality and feature
- Reports issues and new features requested from the clients
- Handling XML requests from various providers
- Responsible of uploading the clients system online and test it to make sure everything is working well using 3rd party application like FileZilla or directly through remote desktop connection
- Handling client's requests through web services, APIs, SOAP, REST and WSDL.
- [www.nakhalonline.com](http://www.nakhalonline.com), [www.hoojoozat.com](http://www.hoojoozat.com), [www.bookingluxury.com](http://www.bookingluxury.com), [www.votbookings.com](http://www.votbookings.com), [www.confirmhotel.com](http://www.confirmhotel.com)

## Education

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09/2012 - 08/2016

### Beirut Arab University

Bachelor of Science in Computer Science

## Languages

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Arabic — Native

English — Fluent

French — Fluent

## **Additional Skills**

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- Computer languages: C#, VB.NET, ASP.NET, HTML, HTML5, CSS, CSS3, Bootstrap, JavaScript, Node.js, React.js, JQuery, PHP, C++, Java,
- Database: MySQL, Microsoft SQL Server, Microsoft Access, MongoDB
- Software: Unity Engine, Android Studio, Netbeans, Eclipse, Microsoft Visual Studio, SOAPUI, Postman
- Can take decisions and handle responsibilities
- Hard working, strong willed, analytical thinking, good communication skills and likes team work

## **References**

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Available upon request