



# Curriculum Vitae

---

## Christina Timani

D.O.B: 12/10/1996



Toufic Assad street-  
Nassib Timani bldg-1st  
flr-Aytat-Lebanon



00961/81803967



altimanichristina@gmail.  
com

### Experience

**2017–2019**

Call center • AUDI BANK

Maintain all customer services and calls for clients handle more than 150 calls daily handle all general inquiries as well as financial services

PIN change/reset  
card replacement  
local and international transfer  
monthly credit card payments  
pay American express Bill  
pay someone else's credit card payment  
handling all the claims

**2016–2017**

Receptionist • AUDI BANK Bab Idris

Customer service in branch maintain telecommunications system informs visitors by answering and referring inquiries

**2015–2016**

Showroom Representative • AUDI BANK Headquarter

showroom representative in E Gallery is set up like a museum showcasing the latest devices technologies and payment solutions to be implemented in Lebanon by BANK AUDI

### Education

**2016 till present**

**AUCE Boushrieh**  
**Business administration**

**2010-2014**

**N.I.T institute, Aley**

- financial Business and Accounting



**2000-2010**  
**National education high school**

### skills

- Quick learner,
- very organized
- good communication skills
- Teamwork

### Professional summary

customer service representative with 5 years of experience in AUDI BANK maintain telephone customer services , tech support and customer care, very organized and meticulous with organizing customer interaction logs , handled up to 150 calls daily with duties including helping customers sign up and retrieving customer data

### languages

Arabic fluent  
English advanced

### Computer skills

- Microsoft word
- Microsoft excel
- Power point

### References

AUDI BANK 01/994000

