

Experience

Hikma Pharmaceuticals API Plant | Training Program | Jordan | Summer 2018

Quality control department:

- Received a training session about Good Manufacturing Practices (GMP) in pharmaceutical factories.
- Prepared mobile phases and diluents to be tested by the HPLC instruments.
- Learned how to wash and operate the HPLC instrument.
- Performed thin Layer Chromatography tests and Karl Fisher titration.
- Conducted pH and UV analysis on cleaning samples.
- Performed daily calibration of laboratory instruments and documentation.
- Learned how to operate the Particle Size Analyzer (PSA) instrument.

Production department:

- Worked on a cost reduction feasibility project and simulated the process via Aspen HYSYS.
- Worked on a pump sizing project for a new chiller unit.
- Learned about SOPs related to gowning, the production area GMPs, and safety measures in case of emergencies.
- Learned about the different reactors and condensers that are used according to the process.

KEBICO | Electronics sales associate | Beirut, Lebanon | 10/2018 to 02/2020

- Assisted clients in choosing the right electronic products by identifying the electronic requirement of the customer, describing the features of the product, performing product demonstrations and offering advices and suggestions.
- Provided accurate and useful answers to any questions related to products offered by the store.
- Documented sales by entering products information in the company computerized system, including product, customer, pricing, order status, and delivery.
- Ensured that products are always available at the store by receiving and restocking merchandise from stockroom and ensuring that all displayed products are in good working condition
- Other duties involved welcoming and greeting customers, stocking shelves, arranging and organizing products, marking price tags, processing payments and making decisions independently in assisting customers to resolve issues.
- Contacted potential or existing clients to inform them about new available electronic products and assisted in sales processes via phone calls.

American University of Beirut | Thermodynamics teaching assistant | 09/2017 to 05/2018

Academic Qualifications

American University of Beirut | 09/2015 to 05/2020

Bachelor of Engineering degree in Chemical Engineering.

Relevant courses taken: Analytical and Instrumental Chemistry, Physical Chemistry, Organic Chemistry, Transport Phenomena Lab, Process Instrumentation and Measurements, Unit Operations Lab...

Lycée Abdel Kader | 09/2012 to 06/2015

French Baccalaureate in Life Sciences with minor in Physics and Chemistry.

Core Competencies

Computer Skills: Ms Word, Excel, PowerPoint, Internet Use.

Programming Skills: Matlab, Simulink, C++ programming language, LabVIEW.

Other Programs: Aspen Hysys, Aspen Plus, AutoCAD, LOOP-PRO.

Languages: Fluent in English, French and Arabic with basic knowledge in Spanish (written and spoken).

Soft Skills: Teamwork, communication skills, leadership, planning and scheduling projects and events.