

**DEVELOPMENT AND BILLING MANAGER** 

### **OBJECTIVE**

High-performing
Development Manager
with 9+ years of
experience in
Programing industry.
Deep experience
leading crossfunctional teams,
project management
and product sourcing.
Tech-savvy and Firstrate leadership, team
building, and
organizational skills.

# PROGRAMMING LANGUAGE

HTML, CSS, JQUERY, AngularJS, JavaScript, JSON,XML,AJAX

JAVA, JSP ,JSF,PHP ,Android

POSTGRESQL, MYSQL, ORACLE, SQL SERVER, SQL LIGHT

### **EXPERIENCE**

### DEVELOPMENT MANAGER • CONNEXIONS SERVICES SAL • 2020-10 – NOW

Built inter-team collaboration guidelines to reduce dependence and redundancy and accelerate development efforts by integrating diverse developer voices.

Led organization-wide technology strategy development. Monitored all aspects of products, including pricing and legal requirements.

Implemented new learning strategies depending upon employees' skill levels.

Gathered and defined customer requirements to develop clear specifications for project plans.

## SENIOR ANALYST / DEVELOPPER • CONNEXIONS SERVICES SAL • 2014-02 – 2020-09

Monitored ongoing operation of assigned programs and responded to problems by diagnosing and correcting logic and coding errors.

Orchestrated efficient large-scale software deployments, including testing features and correcting code.

Designed and documented systems based on results of analysis. Offered friendly and efficient service to all customers, handled challenging situations with ease.

Prepared a variety of different written communications, reports and documents to ensure smooth operations.

Received and processed stock into inventory management system.

Led projects and analyzed data to identify opportunities for improvement.

Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.









### **DEVELOPMENT AND BILLING MANAGER**

SOAP WS , RESTFULL WS

Python and Machine Learning

#### **SERVERS**

Linux (Ubuntu, Fedora and CentOS)

Radius and Free Radius

Glassfish

Tomcat

**Apache** 

### **LANGUAGE**

English

French

**Arabic** 

Worked flexible hours; night, weekend, and holiday shifts. Resolved problems, improved operations and provided exceptional service.

## SOFTWARE DEVELOPER • MOSCANNET WISE SAL • 2011-02 – 2014-01

Collaborated with project managers to select ambitious, but realistic coding milestones on pre-release software project development.

Revised, modularized and updated old code bases to modern development standards, reducing operating costs and improving functionality.

Stress-tested server code to validate code changes.

Gathered and defined customer requirements to develop clear specifications for project plans.

Coordinated with hardware and system engineering leads to gather and develop system requirements.

Authored code fixes and enhancements for inclusion in future code releases and patches.

### DATA PROCESSING • IPSOS • 2010-09 - 2011-02

Sorted and processed incoming reports before putting data into processing software.

Completed time-sensitive data entry requests.

Located and corrected data entry errors and reported to management.

Assisted Data Processing Manager to compile internal reporting data.

Entered client data into Quantum to capture statistic information.



olanasr@outlook.com



+961-76-005677



**OLA-ZEINEDDINE-98021314A** 



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### **EDUCATION**

BACHELOR OF COMPUTER SCIENCE • 2010 • CNAM – NATIONAL CONSERVATORY OF ARTS AND CRAFTS

### COURSES:

2021-01 APPLIED PROJECT MANAGEMENT PROFESSIONAL A-PMP, GLOBAL GOLDEN GROUP, INTENSIVE COURSE

2020-12 MASTERY BUSINESS CLASSES - SEASON 4, GLOBAL GOLDEN GROUP - 5 WEEKS

2020-11 MASTERY BUSINESS CLASSES - SEASON 2, GLOBAL GOLDEN GROUP - 5 WEEKS

2020-10 EXECUTIVE MASTERY BUSINESS CLASSES - SEASON 3, GLOBAL GOLDEN GROUP - 4 WEEKS

2020 -07 MASTERY BUSINESS CLASSES - SEASON 1, GLOBAL GOLDEN GROUP - 3 WEEKS

2010 CISCO CERTIFIED NETWORK ASSOCIATE CCNA, IT GRAMMAR

### **ACCOMPLISHMENT**

### PAYMENT GATEWAY (Net Commerce and Stripe):

Project for CONNECT company allow all clients to buy prepaid cards and pay their bills online.







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### **DEVELOPMENT AND BILLING MANAGER**

#### **DIETITIAN CLINIC APPLICATION:**

Manage patient (measurement, diet and visit history)
Manage Appointment
Manage payment, Earned Revenue and Expenses
with dashboard contains all details.
Live Sessions to follow up with patient online
Manage Advisor and Commission.
Manage Employee and payroll

**HR PORTAL:** Project for CONNECT company to manage all employees leave request and holiday and integrate data on Payroll System.

**<u>CRM:</u>** Project for CONNECT company contains: (POS, Stock Management, workflow and Billing System)

**WS PROJECTS:** CONNECT Web services for ISP and Resellers to manage their customers.

**LORA PROJECT:** Read data from LORA sensor using Influx dB to get water consumption and create dashboard for generated data.

**ORACC:** POS, Inventory management and accounting system for retail and wholesale companies.

**ORTICKET:** Manage Maintenance Request used by IT department at AL HAYAT HOSPITAL

**DAWLAT AL HADASS:** live streaming (Android App)

**CONNECT Lebanon:** Cross-platform app using Angular S, Cordova, Firebase and RESTFULL WS.





