MIREILLE KADAH

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Ambitious and self-motivated. Dedicated to identifying customer needs and delivering effective solutions to all problems. Excellent time management skills combined with superior knowledge of the customer service industry. Adapt to various social media platforms and office technology programs. Bilingual, hardworking, and ready to join my next team.

EXPERIENCE

Sales and Marketing Executive

Aug 2021 - Present

La Ferme st. Jacques

- · Preparing marketing, marketing campaigns, and sales strategies
- Conducting extensive research on competitors' products and services.
- Participating in exhibitions and conferences organized by the company.
- Creating awareness of the products and services offered by the company.
- Tracking sales data to ensure the company meets sales targets.
- Negotiating the deals with the clients..
- Writing monthly reports on the performance of the campaigns.
- Internal auditor of Food Safety System with ISO SGS Academy Certification

Nov 2020 - Feb 2021

Business Development Intern

B.O.T Bridge. Outsource. Transform

- Cold call and data creation: Generate new leads from open resources. Build-up of the listings as per unique services categories. Qualify newly generated leads.
- CRM uplift: Calls to Oddoo entries: Leads and contacts. Removing unidentified entries from CRM leads and updating qualified entries.

Marketing Intern

Jun 2020 - Aug 2020

T. Gargour & Fils s.a.l, Mercedes-Benz

- Data entry and collection for sales.
- Report of data.
- Sales analysis.
- Social Media: Creating schedules (photos, caption, hashtags, etc...)

Hostess

Sep 2018 - May 2020

DIVVY

- Part time job.
- Managing tables and reservations.
- · Communication skills and sales.
- Training for new hostesses.

EDUCATION

2019 - 2021 • University of Saint Joseph Master in Business Concentration Management

2016 - 2019 • University of Saint Joseph License in Business Administration.

CERTIFICATIONS

Certificate of participation for Social Media &

Marketing Program
• Food Safety Systems

Certification; Introduction
Training Course

LANGUAGES

English - Proficient

French - Proficient

Arabic - Native