

HUSSEIN KADOUH

Master in Computer Science

(@: Beirut , Lebanon; h_kdouh@hotmail.com, +96171543925)

Professional Summary :

- ❖ **Overall 18** years of IT experience out of which 8 years of experience in healthcare
- ❖ Proven technical management expertise in IT Infrastructure and projects implementation and support.
- ❖ Handled various roles and responsibilities by adapting transformative technology initiatives which made me to achieve operational excellence and customer satisfaction.
- ❖ Implementation of ERP systems.
- ❖ Implementation of IT infrastructure.
- ❖ Well organized and professional in work.
- ❖ Good at Programming & Analytical skills.

Core Competency:

- | | |
|---|---------------------------------------|
| ❖ Healthcare IT | ❖ Strategic IT Planning |
| ❖ Application development | ❖ Change Management |
| ❖ Application Testing | ❖ Vendor Management |
| ❖ Hardware & Networking | ❖ Deliver of cost effective Solutions |
| ❖ Teaching | ❖ Security and Infrastructure |
| ❖ Implementation and project management | ❖ Disaster Recovery Planning |

Qualification and Technical Skills:

- ❖ Master's in Computer Science – 2014 – AUCE, (American University of Culture & Education)
- ❖ DEST (Diplôme d'études Supérieures Techniques) - 2004 – CNAM – France

Technical Skills

Operating systems	: Windows, UNIX, LINUX
MS Packages	: MS Office
Languages	: C++, Visual Basic 6.0, Core Java and Visual studio.net
RDBMS	: Oracle and MS SQL Server, MS Access
Web designing Tools	: HTML, XML, ASP, Java Script
Designing Tools	: UML & Merise

Achievements:

- ❖ IT-infrastructure maintenance & implementation of ERP system for Escales International company.
- ❖ Implemented & supported Wipro HIS ERP system at Al Salama Hospital.
- ❖ Integration of Lab and X-Ray systems.
- ❖ Developed modules are being used at SMCH hospital, Riyadh.
 - Appointment system
 - Billing and E-Claim
 - Stock and purchase Module
 - Rooms & beds reservations
 - Lab and Radiology system

Professional Experience:

1. Escales international, Lebanon.

Nov 2016-Present

IT Manager

- ❖ Work as part of a proactive team of support staff responsible for delivering a high quality.
- ❖ Customer-focused professional service.
- ❖ Providing dedicated technical support for internal and external.
- ❖ Managing and administrating ERP system.
- ❖ Maintaining the company's IT network, servers and security systems.
- ❖ Updating and monitoring IT user accounts.
- ❖ Troubleshooting technical problems and implementing solutions.
- ❖ Purchasing of IT Equipment and software in line within agreed budgets.
- ❖ Leading the integration with online suppliers.
- ❖ Conduct training for Company system end-users.
- ❖ Provide reports, system support and answer system queries.

2. AL-Massar Technical Educational Institute, Lebanon. (Feb 2014-Sep 2016)
Branch Director

- ❖ Work as leader of staff responsible for delivering a high quality of services.
- ❖ Managing and administrating the running of the institute.

3. Al Salama Hospital, KSA (Jun 2006–Oct 2013)
MIS & Information technology Director

- ❖ Managing and administrating ERP system related to:
 - Medical Records
 - Billing system
 - Accounting system
 - Hospital wide policies and procedures
 - Stores
 - Insurance cycle, electronic approvals and automated response system
 - Laboratory
 - Radiology
 - Pharmacy
 - Human resources,
- ❖ Creating & implementing policies as per Hospital needs
- ❖ Manages the acquisition, installation and maintenance of the organization's local area network hardware/software.
- ❖ Development of annual strategic business plan.
- ❖ Conduct training for Hospital system end-users.
- ❖ Provide reports, system support and answer system queries.
- ❖ Evaluating user needs and system functionality and ensuring that ICT facility, hardware, software and manpower wise, meet these needs.
- ❖ Planning, developing and implementing the ICT budget, obtaining competitive prices from suppliers where appropriate, to ensure cost effectiveness.
- ❖ Scheduling upgrades and security backups for hardware and software systems.
- ❖ Ensuring the smooth running of all ICT systems, including anti-virus software, print services and email provision.
- ❖ Providing secure access to the network for remote users.
- ❖ Ensuring the security and invulnerability of network and preserve data loss.

- ❖ Managing crisis situations, which may involve complex technical hardware or software problems.
- ❖ Mentoring and training new Information & Communication Technology Support Officers.
- ❖ Keeping up to date with the latest technologies.

4. Softaris IT , Lebanon.

(Sep2005 – Jun 2006)

Programmer

- ❖ Had been a member of the programmers' team, developing new systems (Kuwait Embassy, Air Craft...).
- ❖ Provide system support and answers system queries.

5. Advanced Computer Technology, Lebanon

(Sep 2005–Jun 2006)

Instructor

- ❖ Conduct JAVA Programming system

6. Coca Cola, Lebanon

(Feb 2002–Aug 2005)

Programmer

- ❖ Had been a member of the programmers' team, updating, developing, and providing system support and answers system queries
- ❖ Provide system support and answers system queries

Personal Profile:

Name & Gender	:	Hussein Kadouh - Male
Date of Birth	:	01/05/1976
Marital status	:	Married
Nationality	:	Lebanese
Passport No	:	
Dependents	:	2
Languages	:	Arabic, English, French
Permanent address	:	Beirut, Lebanon