

AHMAD DEEB

PROJECT TEAM LEAD

CONTACT DETAILS

✉ ahmaddalideeb@gmail.com

📞 70632591

📍 Beirut, Lebanon

PERSONAL DETAILS

Date of birth

22-2-1992

Marital status

Single

EDUCATION

Bachelor degree in management information system

Lebanese International University,
Beirut, 2017

- GPA 3.06

MBA degree in management information system

Lebanese International University,
Beirut, 2020

- GPA 3.11
- Thesis: The impact of using ICT in the public sector to reduce corruption in Lebanon

SKILLS

Problem Solving



Software Testing and Quality assurance



Teamwork



Business Analysis



Decision Making



Microsoft Word



ABOUT ME

Experienced Development Team Lead, working in the information technology and services industry with years of experience in developing web and mobile applications. Strong engineering professional with a Master of Business Administration - MBA focused in Management Information Systems from Lebanese International University.

WORK EXPERIENCE

PROJECT TEAM LEAD

Qualizone | Beirut | Dec 2019 - Present

In addition to the main responsibilities listed below in the previous position:

- Responsible for overseeing all activities within the team
- Responsible for deciding how to approach tasks and develop a plan to accomplish them
- Responsible for distributing information to team members
- Responsible for keeping track of and structuring various tasks, employees and documents
- Responsible for determining the goals that members will work toward

SENIOR QUALITY ASSURANCE ANALYST

Qualizone | Beirut | Nov 2018 - Dec 2019

In addition to the main responsibilities listed below in the previous position:

- Worked tirelessly to resolve customers' problems to their satisfaction, which resulted in a loyal customer base and increased company's positive reputation
- Demonstrate systems for customers/clients to illustrate all features of each system
- As needed, arranged for and/or conducted onsite training for employees
- Assist business analysts in writing and preparing documents related to the software including functionality and system capabilities

QUALITY ASSURANCE SPECIALIST

Qualizone | Beirut | Jun 2016 - Nov 2018

- Completed consistent manual tests of test cases and updated results
- Recorded defects in the use of Jira/Trello and assisted developers to perform further testing and find resolutions.
- Develop and design test scenarios to validate proper functionality of the system and its output as per the business requirements
- Create reports documenting errors and issues for fixing
- Maintain standards for reliability and performance of production
- Provide training and support to quality assurance team on systems, policies, procedures, and core processes

Microsoft Excel



Visio



Jira



Trello



Power Point



Netbeans



Mysql workbench



WEBSITES & SOCIAL LINKS

LinkedIn:

<http://www.linkedin.com/in/deeb-ahmad>

LANGUAGES

Arabic



English



French



PROJECTS WORKING ON

UNIVERSITY MANAGEMENT SYSTEMS (UMS)

Fully customized university management system for 2 universities in Lebanon

- Students and employees application
- Applicants and students profile management
- Registration management
- Tuition & Financial aid management
- Curriculum, rosters management
- Graduation management
- Grades and attendance management
- Semesters and offerings management
- Roles and privileges management
- Settings and configurations management
- Full HR module
- Customized general and statistics reports

SCHOOL INFORMATION SYSTEMS (SIS)

- Students admission management
- Classes and Sections modules
- Teachers management
- Attendance management
- Grades and cards module
- Graduation management
- Tuition & Financial aid management
- Roles and privileges management
- Settings and configurations management
- Customized general and statistics reports

QUALITY MANAGEMENT SYSTEM (QMS)

- Advanced form builder and dynamic workflow
- Students admission management
- Classes and Sections modules
- Managing quality performance (KPI's)
- Roles and privileges management
- Settings and configurations management
- Customized general and statistics reports

SCHOOL MOBILE APPLICATION (QMS)

- School application for employees, parents, and students
 - Push and view notifications
 - View attendance Grades
 - View payments
 - Yearly/Monthly academic calendar
 - View student's general activities
 - View attendance
 - Messages
 - General reports
-