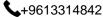# Ali Sabbah

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## Summary

I'm the new hero in town "The Problem Solver" and will save the world!! I'm all about problem solving right from the start. I remember when I was in school, my classmates and I used to challenge ourselves in math problems and whoever won got a tasty grilled cheese sandwich; it really was fun and still is.

Throughout my professional career, I took every growing opportunity that presented itself (Senior Software/Web Developer, Development Lead/Manager, Project Manager, BA, Consultant, Solution Architect) during onsite project execution in so many different countries with diverse cultures; I also have lots of friends internationally now. Adaptability, flexibility and being social are traits that I like about myself and encourage others towards. This also grew in me continuous learning which recently led me to be interested in disruptive innovation in general and get certificates in Fintech, AI and Data Science.

My last position was working as a Technology Delivery Manager. I managed an IBM technology delivery framework and its teams to provide the necessary environment for the successful delivery of mainly BPM and Core Systems in projects or products for the Insurance. Concurrently, I worked as a Product Owner in an Insurance system project.

Accomplishments:
• Executed as a Consultant and Architect a successful BPM application project for New Business, Customer Care and Claims business lines of the number 1 group Insurance in Malaysia (AIA). Also, provided a 360 View of business data and transactions with integrations of multiple systems.
• Created integration design for a holistic solution with multiple platform technologies (BPM, ESB, Core system) for the number 1 insurance in Mexico (GNP).
• Concurrently operated different project phases and support model for AIA Malaysia. Managed and supported over 30 resources between client, project and support model resources and ensured synergy between project phases and model.
• Became influencer and contributor with internal/external stakeholders, sponsors, C-Level in decision making on execution strategy/framework, key checkpoints, milestones and Go Live decisions in projects

Onsite project countries: Mexico, Malaysia, UAE, India, Turkey, Vietnam, Bangladesh, Egypt, Jordan, Lebanon
Insurance clients: Metlife, AIA, GNP
Technical skills: Java, Python, PHP, C#, VB.NET, SQL, JS, JQuery, Angular, CSS, HTML, MATLAB, TensorFlow, Keras

## Experience

### Information Technology Delivery Manager
Inspire Innovations
Sep 2019 - Dec 2020 (1 year 4 months)
• Manage an IBM technology delivery framework and its teams to provide the necessary environment for the successful delivery of mainly BPM and Core Systems in projects or products for the Insurance industry.

• Work and coordinate with the Consultants/Sales team to communicate value proposition to clients through proposals.
• Act as a technical pre-sales engineer for Consultants/Sales team in creating demos and POCs tailored for a specific opportunity.
• Manage, mentor, coach and mold delivery resources.

### Product Owner
Inspire Innovations

Feb 2019 - Dec 2020 (1 year 11 months)
• Define product features backlog and prioritize them
• Manage backlog constantly, identify dependencies and strategize
• Describe and document feature's functional specification and acceptance criteria
• Participate in creating user stories and effort estimations in sprint planning
• Contribute in creating story tasks and technical designs when needed
• Contribute in leading the development team when necessary
• Participate in the full agile life cycle

### Project Manager / Consultant
Inspire Innovations

Mar 2016 - Jan 2019 (2 years 11 months)
• Defined and managed project plans, SOW, budget, objectives, internal/external resources, tasks, schedules, scope, timelines, RAID log and deliverables.
• Gathered detailed business/functional requirements and use cases from the collaboration with client business analysts, business SME operational users and IT support teams.
• Educated the client stakeholders on envisioning the future and the need to change highlighting the acquired business value.
• Managed the relationship with the client and all stakeholders and ensured successful customer experience and satisfaction during project implementation by addressing their needs and objectives.
• Organized and provided end-user trainings with workshops which aims for smooth transition into the new operations in production.
• Created user test cases based on provided client business scenarios and contributed in testing.

### Architect / Development Lead
Inspire Innovations

Mar 2014 - Feb 2016 (2 years)
• Determined system architecture requirements to achieve the needed business goals.
• Designed BPM solutions and applications by creating technical design documents tailored to client's specific and future needs. Included research and POCs whenever necessary.
• Designed change requests and enhancements with a holistic view of the system functionalities and its design in order to provide the best solution.
• Lead development team to plan and develop BPM and software applications based on technical design documents.
• Managed development schedule and team using Azure VSTS and scrum framework.

### Senior Developer
Inspire Innovations

Mar 2012 - Feb 2014 (2 years)

• Worked closely with delivery manager, project managers, analysts and architects to develop features, functionality, interfaces and components integrated into end-to-end solutions.

• Developed features and applications in different BPM and ECM platforms like IBM BPM, OpenText Case360, IBM FileNet and Bizflow.

• Developed features, functionality, interfaces and components using Java, C#, SQL, JS, JQuery and Angular.

• Completed development effectively by coordinating requirements, schedules, and activities with the related parties.

• Executed development in the full life cycle of project management methodologies like Waterfall and Agile( Scrum ).

• Documented and maintained development functionality.

• IBM Certified BPM Application Developer in Business Process Manager Express or Standard Edition V8.5.5.

## Senior Web Developer

Ayna Corporation

Nov 2010 - Feb 2012 (1 year 4 months)

• Developed applications in Zend framework using PHP, MySQL, Smarty Template, HTML, XML, CSS, JavaScript, jQuery and Ajax, from Planning stage to maintenance, passing through development and testing stages.

• Worked on search engine and metasearch tools like FAST and Jmeta.

• Analyzed features through ATDD to divide them to small stories and tests, as part of a team.

• Writing test scripts (Unit-testing and selenium-testing) for new features.

• Worked in SCRUM agile software development methodology as a ScrumMaster (Ayna Certified).

## Web Developer

HRsmart

Mar 2007 - Oct 2010 (3 years 8 months)

• Designing the wireframe and technical specification based on the functional specification of my feature described in the scope document of the project.

• Code implementing of the feature in OOP practices and MVC structure using PHP, MySQL, Smarty Template, HTML, XML, CSS, JavaScript, jQuery and Ajax.

• Unit testing for the basic functions and units of my feature using PHPUnit and SimpleTest.

• Resolving bugs reported by the Quality Assurance team during feature testing and full regression testing of the whole product.

• Improving existing application code through code refactoring and optimization methods.

• Developing reusable components and enhance their functionality according to technical requirements.

• Documentation of product features, versions and new releases.

• Using software configuration management tools such as SVN and CVS in Linux operating system.

• Automated testing using Selenium IDE and RC accompanied with XPATH queries.

• Writing and updating test cases to ensure the test for new versions and features of the products.

• Executing test plans with multiple phases to provide quality and stability to the products of the company.

### Application Developer

Daouk Cosmetics

Jun 2006 - Feb 2007 (9 months)

• Developing functionality and fixing defects of the enterprise resource solution using VB.NET and JAVA.

• Writing simple to complex SQL queries along with stored procedures for providing analytical reports.

• Executing DTS packages and modifying their tasks.

### Technical Supervisor

ETV & MC TV Stations

Apr 2005 - May 2006 (1 year 2 months)

• Handle attendance, shifts and salaries.

• Monitor employees performance and assess them accordingly.

• Support switches, servers and computers.

• Support message filtration application using VB.NET and SQL Server.

## Education

### American University of Beirut

BS, Computer Science

2002 - 2005

### Rawda High School

Lebanese Baccalaureate Part II, Experimental Science

1990 - 2001

## Licenses & Certifications

**Fintech Foundation Course** - CFTE - Centre for Finance, Technology and Entrepreneurship

**Artificial Intelligence in Finance** - CFTE - Centre for Finance, Technology and Entrepreneurship

**IBM Certified BPM Application Developer - Business Process Manager Express or Standard Edition V8.5.** - IBM

Available upon request

**Machine Learning** - Stanford Online

B9NG4F9Y5XCP

**Deep Learning Specialization** - Coursera

97YP86NLKL7T

**Dc** **Data Scientist with Python Track** - DataCamp

**Dc** **Machine Learning Scientist with Python Track** - DataCamp

## Skills

**Technical skills**: Java, Python, PHP, C#, VB.NET, SQL, JS, JQuery, Angular, CSS, HTML, MATLAB, TensorFlow, Keras

**BPM**: IBM BPM, FileNet, OpenText Case360, Bizflow

**Interpersonal skills**: Consulting, Negotiation, Persuasion, Leadership, Mentorship, Management, Listening/Verbal/Non-Verbal Communication, Team Working, Problem Solving, Decision Making, Adaptability, Collaboration, Emotional/Social Intelligence, Responsibility, Continuous Learning