Rasha Sinno

Team Lead - Core Applications Development

A strongly dedicated and detail-oriented software analyst & developer with 4+ years of experience in designing, developing and maintaining business models and applications. Handled and managed the entire implementation of financial core systems to put into action a digital wallet service. Seeking to draw on proven and advanced software development skills to enhance my expertise and be involved in defining the future of software applications.

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WORK EXPERIENCE

Team Lead - Core Applications Development
ElBarid Group

05/2020 - Present   *Lebanon*

- Initiate business process modeling sessions to collect requirements and define workflows.
- Assign tasks and conduct daily standup meetings to learn on the work progress of all team members and to ensure motivation and performance levels are maintained.
- Manage work streams and communicate with all project stakeholders during all SDLC phases to make sure that milestones are achieved and in line with business strategy.
- Perform code review of .NET applications using Git source control.
- Execute acceptance testing and deploy applications on production environments.
- Contribute to the development and constant improvement of business processes of existing products.
- Monitor system performance and suggest optimization plans.
- Willing to challenge current methods of work, identify, recommend and implement practical improvements.

Mid Software Analyst & Developer
ElBarid Group

10/2017 - 05/2020   *Lebanon*

- Perform requirements analysis and define business processes and data models using BPMN and UML flow charts for new features.
- Prepare and write business rules and technical documentations for further project phases to make sure that all requirements are in line with business objectives.
- Develop and maintain complex Windows Service applications and ASP.NET MVC Rest APIs for financial modules such as reconciliation, line of credit services, standing orders and fees generator.
- Design advanced SQL queries, stored procedures, functions, triggers, cursors and jobs to support application features and data analysis.
- Integrate existing solutions with payment gateways using call back URLs, Third-party systems using web services and document exchange and Debit Card provider using ISO 8583 socket interfacing.
- Conduct unit testing and UAT scenarios on dev and staging environments to ensure the product's validity by confirming that all features meet the agreed-upon criteria and determining the readiness of the system for Go-Live operations.
- Carry on preliminary investigations and take part in root cause analysis to solve business cases and issues.
- Perform recurrent audit operations to guarantee system consistency and efficiency.

Junior Software Analyst & Developer
Medgulf

02/2016 - 04/2017   *Lebanon*

- IT support (hardware, software and networking).
- Developed a .NET windows application for stock inventory management.
- Developed a .NET web application used by brokers to plan and schedule meetings.

SKILLS & KNOWLEDGE

Software
Visual Studio.NET, MSSQL Server, Git, Visio, Camunda, Eclipse, Microsoft Office, AccessDB, OracleXe, RStudio

Modeling & Architecture
UML, BPMN, MVC, Rest, SOAP

Programming
C#, Java, VB, Php, Javascript, HTML, CSS

Data Analysis
SQL, RDLC, Oracle, R

Cloud Platform
Azure (IaaS, Blob Storage)

Courses
Azure DevOps, Azure Developer Associate

Language
Fluent in English, French and Arabic

STRENGHTS

Meticulous   Methodical

Critical thinking   Leadership

Collaboration   Adaptability

Reliability   Willingnes to learn

EDUCATION

MS in Business Computing & Information Systems
Saint Joseph University of Beirut

09/2017 - 09/2020
Lebanon

- **GPA**: 3.58 (Honor List)
- **Thesis**: Ambient Computing Applied to Construction Sites
- **Tools**: RabbitMQ, MongoDB, Android Studio, Eclipse, Visual Studio

BS in Business Computing & Information Systems
Saint Joseph University of Beirut

09/2014 - 07/2017
Lebanon

- **GPA**: 3.37 (Highest Distinction)