

CHADY MAROUN EL HADDAD

Objective Seeking for a challenging career opportunity in a business managerial position with a leading institution

Personal Information

- Date of Birth : 01/02/1975
- Place of Birth : Shiah – Lebanon
- Marital Status : Divorced
- Nationality : Lebanese

Career History

September 2016 – To Date **Bank AUDI**
Team Leader – Senior Business Analyst (OPRE - Organization Planning and Re-engineering Department) (Business)

- Responsible of Audi online channel
- Project Manager of Bancassurance project
- Responsible of the integration of Bancassurance application with the new Core Banking System (Flexcube)
- Responsible of Accesses and Roles project
- Responsible of the migration of Accesses and Roles to the new Core Banking System (Flexcube)
- Responsible of part of CRM project (Pusula)
- Responsible of the previous core banking System (Bankmate)
- Responsible of LIA Portal

October 2003 – To September 2016 **Bank AUDI**
Service Manager – Business Financial Service (Responsible of Core Banking System) (IT Department)

- Contributing on the foundation of the IT Operations (Based on ITIL)
- Responsible of the Core Banking System (BANKMATE under AS400)
 - Customer Information
 - Retail Loans
 - Corporate Loans
 - Services
 - Direct Debit
 - Audi Egypt
 - Audi Jordan
 - Audi Syria
 - Etc...
- Knowledge in FATCA application (CBS)
- Knowledge in Flexcube (Core Banking System – Oracle)
- Knowledge in CCM Bluering application (Oracle)

IT Team Leader

- Validation of all projects before delivering to the business
- Supporting of the core banking system (Bankmate) under AS400 :
 - Contributing in the opening of AUDI (Jordan), AUDI (SYRIA) and AUDI (EGYPT) : Analysing, Coding, Configuring, parametrizing and installing Bankmate applications with all their modifications and specifications in each country (New Modules, Arabic managements...)
 - Retail loans (PC Loan, LCD Loan, Solar Panel Loan, etc...)
 - Central Information application (Client profiles)

- Payroll Domiciliation : managing companies employees payroll
- Direct Debit : Domiciliation of invoices like Electricity, Mobile, etc...
- ADSL application (subscription, settlement, exchange files
- Bancassurance, Document Management, and many other applications

November 2001 – October 2003 **BankMed (Groupe De La Mediterranee)**

Analyst-Programmer (IT Department)

Kindel System under UNIX (Cobol Langage)

- Conversion of the old system to a new one (Kindel system)
- Helping in the merge of ALLIED Bank
- Supporting of Kindel system.

January 1998 – November 2001 **ALLIED Bank (Groupe De La Mediterranee)**

Programmer (IT Department)

Programming in Cobol under Unix and Dos

- Customizing and supporting of the in-house banking system
 - CNSS application
 - ATTENDANCE application
 - TELLER SYSTEM application
 - STOCKS application
 - Conversion dates for Y2K
 - Etc...

July 1996 – June 1997

AMECO Insurance

IT Department

- Supporting of computerized insurance policies.

Education and Qualifications

1995 – 1997 : “**Maîtrise en Informatique de Gestion**” - Université Saint Joseph

1993 – 1995 : “**Diplôme en Informatique de Gestion**” - Université Saint Joseph

1991 – 1992 : **Lebanese Baccalaureate; Experimental Science - Sagesse Brasilia-Baabda**

Skills

- **Strong Knowledge in business banking**
- **Programming Languages**
Cobol – Pascal – Informix – Access – XML – Java
- **SQL**
- **Software**
Word - Excel - Visio - Photo-finish - Seagate Crystal Reports
- **Platforms**
Windows X - Unix - Novell Netware - **AS400**

Achievements

- **ITIL Foundation** (Formatec)
- **ITIL v3 Operation Support and Analysis** (Formatec)
- **ITIL Release, Control and Validation** (Formatec)
- **PMP-Project Management Professional** (Formatec)
- **Java SE 7 Fundamentals** (Formatec)
- **Java SE 7 Programming** (Formatec)
- **XML – Beginner Level** (Formatec)
- **XML – Advanced Level** (Formatec)
- **Business and Report Writing Skills** (British Communications)
- **Seagate Crystal Reports – Beginner** (New Horizons)
- **Seagate Crystal Reports – Advanced** (New Horizons)
- **Administering Microsoft Windows NT 4.0** (New Horizons)
- **Supporting Microsoft Windows NT 4.0** (New Horizons)
- **Communication Skills** (Jeunesse)
- **Leadership Skills** (Jeunesse)

Internship

July 1995 – September 1995
3 months at ARC-EN-CIEL Company
Programmer (Access)

Languages

Arabic, English and French read, written and spoken.

Interests

Football, Ping Pong and Hunting.

References

Upon request