



Medhat A. Nawfal

Beirut, Lebanon

Nationality: Lebanese

Address: Dawra, Lebanon – Can re-locate

Telephone: +961 70 021 484

E-mail: medhatnawfal@gmail.com

Work Experience: sales, customer care, and teaching

- **Customer Care Agent:** **From:** September 2020 **Till:** March 2021
Organization: Confidential
- **Sales Person/Tele sales/Customer Care Agent:** **From:** August 2019 **Till:** September 2020
Organization: Citruss TV call center (Key 1 SAL) - Beirut
-Sales person for a tele sales and online company all over the Arab countries
- Customer care agent and after sales support
- **Sales Person/Assistant Pharmacist/Joker Cashier:** **From:** 2018 **Till:** 2019
Organization: Mazen Pharmacy - Chiyah
-Sales person and assistant pharmacist – Cashier When needed
- **Sales Person:** **From:** 2016 **Till:** July 2018
Organization: Zoya's Secret - Choueifat
Women's wear, accessories, and makeup sales.
- **Sales Person/Cashier: Organization:** **From:** 2014 **Till:** 2016
Ausha Store - Aley
Women, men, and kids wear, accessories, makeup sales and cashier
- **Teacher:** **From:** November 2016 **Till:** April 2017
Organization: Student House Institute (Closed Now)
- **Private Teacher:** **From:** 2014 **Till:** 2018
Tutored 8 students in all topics

Education:

- **Master's Of Science in Food Technology:** **Date Earned:** February 2021
University: L.I.U (Lebanese International University) **From:** 2018 **Till:** 2021
- **Biology (Pre-Med) Bachelor's Degree:** **Date Earned:** July 2018
University: L.I.U (Lebanese International University) **From:** 2015 **Till:** 2018
- **Pat-Fac Degree:** **Date Earned:** July 2014
University: D.S.M.A (Dnepropetrovsk State Medical Academy) –Ukraine-
From: October 2013 **Till:** July 2014

I studied in Ukraine for a year and I was willing to continue my education there but I couldn't due to the Ukrainian and Russian conflict at that time.

- **Life Sciences Diploma:** **Date Earned:** June 2013
School: C.O.S.S (Choueifat Official Secondary School) **From:** 2010 **Till:** 2013

Language Skills:

- **Arabic (Native)** Spoken, Written, Read
- **English (Fluent)** Spoken, Written, Read
- **Russian (Good)** Spoken, Written, Read

Computer Skills:

- **Microsoft Office:**
 - Word
 - Excel
 - PowerPoint
 - Outlook
- Voip system
- online sales and customer care system
- Excellent web navigation
- Excellent e-book knowledge
- Professional software skills (Formatting, fixing errors, etc.)
- Good hardware skills
- **Excellent at Adobe:**
 - Illustrator
 - Photoshop
 - Acrobat
 - Premiere
- Very fast at typing on keyboards

Certificates & Achievements:

- **CSR 2018 Participant:** **Date:** July 2018
Participated in the Conference for Scientific Research 2018 (CSR 2018) at L.I.U Beirut campus.
 - Presented my project about “The Mozart Effect on male and female hamsters performance walking through a specific route in a maze” and successfully proved that the “Mozart Effect” is a wrong theory.
- Scientific project about the “Mozart Effect”
 - Worked on this project for a full year.
- Took a full 4 months course in “Basic Human Nutrition”

References:

- Available upon request