Emile Massaad

Enterprise Application Development Software Lead

Contact

📞 +961 3 020615

✉ emile_massaad@hotmail.com

Skills

Quick Learner

Team Player

Team Management

VB .Net

SQL Scripting

Microsoft SharePoint

Crystal Report Designer

Languages

Arabic

English

French

Certifications

- Michigan Full Proficiency Certificate
- CCNA1/CCNA2
- Microsoft SharePoint 2010, Configuring Certification
- PMP certificate preparatory course
- Banque du Liban (BDL) required certification
  - Cyber Security
  - Effective Time Management

Center of Interest

- Hunting
- Swimming
- Basketball

References and further details are available upon request.

PROFESSIONAL SUMMARY

Having collected the experience from my 9+ years in the gulf and Lebanese market as a product consultant and solution developer working with a different variety of clients mainly banking sector, I am looking for a new challenge to leverage my experience both technical and soft to achieve my potentials at the working space.
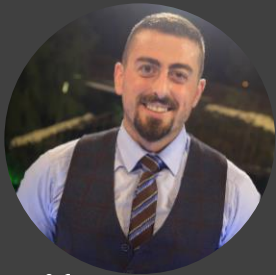
EDUCATION

2013-2015   American University Of Science and Technology
Masters of Science in Computer and Communication Engineering

2008-2011   American University Of Science and Technology
Bachelor of Science in Computer and Communication Engineering

WORK EXPERIENCE

JUL 2014-Present time *Software Lead*, **Bank of Beirut** - Lebanon
- Administered applications through entire life cycle while using my acquired project management knowledge
  - Participating in the Business Cases analysis
  - Guiding & narrating business requirements documents
  - Overseeing & testing all developments by third party providers
  - Developing all interfaces needed for integration with existing environments
  - Planning & supporting UAT phases
  - Deploying & monitoring early live stages of promoted solutions
  - Coaching business users on the newly deployed applications

- Lead through Data Migration projects by
  - Fulfilling the role of a technical project coordinator with third party providers (Microsoft, Istisharat, Netways, CBS, etc…)
  - Preparing source data into predefined structures and formats
  - Scripting the needed logic from SQL and/or ORACLE PL/SQL side delivering all the needed data manipulation (filtering, sorting out, etc…)
  - Consuming INFORMATICA SOAP web services to perform Data Migration in terms of both Daily Loads and Migration Oriented Loads – Event Driven approach
  - Monitoring throughout the entire migration process achieving a sort of Quality Control while enhancing and fixing flaws ON-THE-GO
  - Reconciling all migrated data by development of all needed scripts on both SQL and ORACLE PL/SQL sides. Outcomes were regularly checked by IT Audit and Security teams

- Optimizing applications for usage by delivering the requested integrations, listed but not limited to the below:
  - CRM / AML screening process integration – Direct web request
  - CRM / Loan Initiation system integration – ODBC connections
  - Loan Initiation system / live SQL farm integration for reporting – XML files consumption by REST webservices
  - Loan Initiation system / ICBS system integration through lotus script webservices
  - SharePoint farm / Domain Controller through built in services
  - Consuming INFORMATICA SOAP web services for system Integrations – SOA approach

- Rehabilitated existing SharePoint 2010 farm by
  - Improving live performance & sustaining the environment into

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a close to zero failures in operations for a period of 6+ years
- o Modifying the underlying intranet portal with what deems fit to new business requirements
- o Facilitating support process to L1 support team by providing all needed advices and documentations

- Revamped existing Domino7 server into a farm based environment hosting 6 servers. Work included:
  - o Upgrading to Domino9 platform
  - o Enhancing user experiences in terms of data processing and automation management

- Voted member of the IT Change Requests Management committee. A success in redefining negotiation terms with providers as well as decreasing costs throughout changes

- Mentored trainees in internships to deliver .Net applications

DEC 2013-JUL 2014 SharePoint Consultant, **SoftFlow**, Lebanon
- Developed and implemented SharePoint Solution
- Delivered automation as well as technical consultancies

OCT 2011-DEC 2013 SharePoint Jr.Consultant, **Netways**, Lebanon
- Developed and implemented SharePoint Solution
Delivered automation as well as technical consultancies