

MAJD NEHEMTALLAH

Application Support
Analyst

PERSONAL INFORMATION

Phone

+96170548272

Email

mnehemtallah@gmail.com

LinkedIn

linkedin.com/in/majdnehemtallah

SOFTWARE

Python

SQL

Sybase

Crystal Report

Java

LabVIEW

Ubuntu

XAMP

Cisco Packet Tracer

Android Studio

Proteus

LANGUAGES

English - Fluent

Arabic - Fluent

French - Basic

SKILLS

Time-management

Teamwork

Organization

Communication

Work History

JUNIOR APPLICATION SUPPORT ANALYST- INTERNATIONAL TURNKEY SYSTEMS (JUL2022-PRESENT)

- Assisting fellow engineers with technical questions concerning the systems provided by the company.
- Creating several queries to investigate possible software malfunctions and bugs which lead to an estimated 30% increased team response efficiency by applying my competencies in SQL and Sybase.
- Generating reports for the finance and audit departments and Banque Du Liban using Sybase.
- Enhancing communication between multiple client sites while working with cross-functional teams employing my expertise in the Microsoft Office Suite
- Utilizing my Crystal Repot skills in generating client vouchers and bank checks on demand by the team leader.
- Providing around the hour call-support.
- Writing codes using Java and Python to develop and better the performance of existing systems.
- Maintaining records and documentation, while providing weekly reports.

ENGINEER IN TRAINING- HANNA KHOURY&CO (MAY2021-SEP2021)

- Created data-systems using the Microsoft office suite to formulate and assemble information.
- Worked closely with the software provider responsible for maintaining and troubleshooting existing software in the company and cooperated for improving the existing system.
- Documented correspondences between the parent company and different sites.

Volunteering

CARITAS LEBANON VOLUNTEER (JUN 2014– PRESENT)

- Helped and organized the distribution of humanitarian aid, medication, food rations, clothes, and other material for those in need, specifically after the Beirut Port blast.
- After school tutor in several scientific material.
- Held and organized many social and environmental presentations and workshops for local youth groups.

Education

- Masters in computer engineering (In Progress), Lebanese International University
- Bachelors in computer engineering (2023), Lebanese International University
- Lebanese Baccalaureate (2018), Marjeyoun National College