



# CHANTAL IWAZ

Paris, France | Lebanese, born on January 4, 2000

## OBJECTIVE

Dedicated, hard-working, adaptable, and a quick learner with an educational background in business management. Looking for a challenging opportunity within the luxury industry in an entry-level position to kick-start my career, combining the knowledge I gained through my education with my analytical and problem-solving skills to support organizations in achieving their vision and set forth strategy.

## EDUCATION

### MSC INTERNATIONAL LUXURY & BRAND MANAGEMENT

*Rennes School of Business, Rennes, France, January 2022 - Present*

### CERTIFICAT INSIDE LVMH

*Offered by LVMH - July 2022*

### BS BUSINESS WITH A CONCENTRATION IN BANKING & FINANCE - HONOUR LIST

*Lebanese American University, Adnan Kassab School of Business,  
Byblos, Lebanon - December 2021*

### CERTIFICATE MANAGEMENT OF FASHION AND LUXURY COMPANIES

*Università Bocconi - Offered by Coursera - February 2021*

### DOUBLE BACCALAURÉATE, LEBANESE & FRENCH

*Collège Mariste Champville, Lebanon - June 2018*

## EXPERIENCE

### CLIENT EXPERIENCE ASSISTANT - INTERNSHIP - MARCH - AUGUST 2023

*Le Collectionist, Paris, France*

Work within customer relations and client experience team

- Support clients in organizing their tailor-made stay
- Creation of personalized catalogs for customers about their destination and various services
- Development of guides and catalogs of services and experiences for various destinations like Greece, Italy, and Portugal
- Establishing quotes for experiences and services that customers choose before, during, and after the stay

### ASSISTANT FINANCIAL SERVICES - INTERNSHIP - SEPTEMBER - OCTOBER 2021

*Crédit Libanais SAL, Beirut, Lebanon*

Performing day-to-day banking transactions

- Front office: teller, opening of customers' accounts, filling loan applications and foreign currency exchange
- Back office: cash reconciliation, record maintenance, and clearance

### ASSISTANT CONSULTANT - INTERNSHIP - JULY & AUGUST 2020

*VG Consulting, Beirut, Lebanon*

- Supported the preparation of business plans and financial analysis reports
- Performed research regarding deals under consideration, analysis of companies, market trends, and tracking current development and prospects in a particular market
- Attended training sessions that enhanced my overall knowledge of management consulting services offered by the company

### SUMMER JOB - JULY & AUGUST 2019

*MiniMoon Nursery, Beirut, Lebanon*

- Provided help in following up with children's advancement during summer camp and help them with activities and summer school homework
- Documented all information from parents' calls to help amend the program offered to kids

## VOLUNTEERING WORK

### SCOUT, 2009 - 2019

- Extended the ability to plan systematically
- Worked in a variety of teams (Sections, Groups, and Districts) supporting younger members in their roles and activities and continuously monitoring and evaluating their performance
- Developed leadership skills through direct supervision of scouting groups and individuals

### MUN SCHOOL PROGRAM, 2016 - 2017

Took part in many conferences about international relations that helped me:

- Develop my communication skills and public speaking skills
- Improve my analytical thinking

## CONTACT

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## TECHNICAL SKILLS

Computer Literate (Word, Excel, Power Point)

Canva

Photoshop

## INTERPERSONAL SKILLS

Time management

Team management

Rigorous

Creative

Adaptable

Dynamic

Analytical thinking

Communication

## LANGUAGES

Arabic (Native Language)

English (C2)

Spanish (A1)

French (C2)