

JAMIL MANSOUR

COMPUTER COMMUNICATION ENGINEER



26 July 1992



Lebanese



Alman, el Chouf – Lebanon



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j--mansour@outlook.com

INTERESTS

- Information Technologies
- Football

LANGUAGES

ARABIC

Read

Written

Spoken

ENGLISH

Read

Written

Spoken

FRENCH

Read

Written

Spoken

EDUCATION

MASTERS DEGREE

Feb 2017 - Feb 2019

Masters in Computer Communication Engineering at American University of science and Technology/ Ashrafieh - Lebanon.

BACHELOR DEGREE

2011 - 2016

Bachelor of Science Computer Communication Engineering at American University of science and Technology/ Sidon - Lebanon.

DIPLOMA

2010

Diploma in General Sciences from College Notre Dame des Soeurs Salvatoriennes de L'Annonciation Joun/ El Chouf - Lebanon.

EXPERIENCE

NETWORK ENGINEER

May 2018 - Present

OGERO / Mina al Hosson - Lebanon

SOFTWARE ENGINEER

Aug 2017 - May 2018

"QUALITY ASSURANCE"

WaveMark Lebanon Offshore / Zalka - Lebanon

INTERNSHIP

Aug 2015 - Sep 2016

Takch Group / Tyre - Lebanon

INTERNSHIP

Jul 2015 - Aug 2015

AUST University / Saida - Lebanon

INTERNSHIP

Jun 2014 – Sep 2014

Meatel / Hazmiyeh - Lebanon

PROFESSIONAL SKILLS

- SQL, JAVA, HTML, C++
- Microsoft Office 365
- Cisco packet tracer (CCNA 1 and CCNA 2 certificates)
- Pspice, Psp designer, mplab, proteus pro, GNUSim8085.
- Configuration Dslams , Cards, Ports, Troubleshooting (ZMS Zhone)
- Configuration Msans, Cards, Ports, Troubleshooting (U2000 Huawei, AMS Nokia, CMS Calix) , PRTG Monitoring System
- Jira , Confluence
- Configuration Troubleshooting (Extreme Switches, Cisco Switches)
- Configuration, Managing (Ubiquity, Ruckus)
- Telnet, SSH (SecureCRT)

REFERENCES

JOSEPH HACHEM +961 70817868

OGERO Head of IT Network Department

RAYMOND DAHDAH +961 70938517

Meatel Technical Director

TALINE GHANDOURA +961 70113777

WaveMark Offshore QA Supervisor

Documents and certificates are available upon your request/interview.

EXPERIENCE

OGERO WORK EXPERIENCE:

During my work period at Ogero as a network engineer, I was in charge of:

- Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.
- Configuring DZhone Dslams , full configuration (Configuring Uplinks, ADSL, VDSL, GPON , POTS and OLT) and linking it to the network.
- Configuring Nokia Msans, full configuration (Configuring Uplinks , ADSL , VDSL , POTS , OLT)
- Configuring Huawei Msan, full configuration (Configuring Uplinks , ADSL , VDSL , POTS , OLT)
- Configuring Cisco Switches for intranet layer 2
- Configuring Cisco Switches catalyst 2960 , catalyst 2950 for DSL(vlan tagged and untagged , IP)
- Create users and assign policies on cisco ISE
- Experience in DSL/OLT/GPON (FTTH Project)
- Configure routers : basic knowledge on configuring Bng
- Trouble shouting costumers issue by verifying costumer if they are connected to the bng
- Performing disaster recovery operations and data backups when required.
- Protecting data, software, and hardware by coordinating, planning and implementing network security measures.
- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Replacing faulty network hardware components when required.
- Maintaining, configuring, and monitoring virus protection software and email applications.
- Monitoring network performance to determine if adjustments need to be made
- Conferring with network users about solving existing system problems.
- Operating master consoles to monitor the performance of networks and computer systems.
- Coordinating computer network access and use.
- Designing, configuring and testing networking software, computer hardware, and operating system software.

WAVEMARK WORK EXPERIENCE:

As a Quality assurance my responsibilities were:

- Reviewing requirements, specifications and technical design documents to provide timely and meaningful feedback.
- Creating detailed, comprehensive and well-structured test plans and test cases
- Documenting test plan, test cases and release notes on Confluence.
- Estimating, prioritizing, planning and coordinating testing activities.
- Designing, developing and executing automation scripts using TestRail.
- Identifying, documenting thoroughly, and tracking bugs, recording them on Jira and following up on them.
- Performing thorough regression testing when bugs are resolved.
- Developing and applying testing processes for new and existing products to meet client needs
- Liaising with internal teams (e.g. developers and product managers) to identify system requirements.
- Working on the filed issues and using Jira for tracking them.

MEATEL TRAINING:

My professional working experience lies in the internship I went through at Meatel, where I became a part of the telecom engineer's team, as an intern, and got to be taken along to working sites. I was able to gain experience that improved my knowledge and helped advance in my learning phase.