

Charbel El Hachem

Digital Marketer

Marketing executive with proven experience of being capable of organizing, responding and resolving issues patiently and in the most professional way. A fast learner with the capability of performing under pressure and the ability of doing research in order to complete any given task.

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📍 Beirut, Lebanon

EDUCATION

Advertising and Marketing

Lebanese University- Faculty of Information 2

2019 - Present

Baccalaureate in Economic and Social Sciences (SE)

Val Père Jaques

2004 - 2018

WORK EXPERIENCE

Customer Service Representative

Classic Burger Joint

2020 - Present

Classic Burger is a Fast Food Restaurant Chain

Achievements/Tasks

- Cooperate and communicate with all serving and kitchen staff
- Resolve customer complaints
- Provide product and service information to customers

Sales Representative

Maison M

08/2020 - 11/2020

Maison M is a reputed company that sells Lebanese Delicatessen

Achievements/Tasks

- Guide customers throughout the shopping process
- Assist customers in finding their choice of items or escort them to the right shelves
- Demonstrate supermarket items to sell them

Data Entry Intern

S.A.H Audit Office

03/2020 - 07/2020

S.A.H is a Lebanese Audit Firm

Achievements/Tasks

- Preparing and sorting documents for data entry
- Entering Data into database softwares
- Organizing files

Waiter

Ahm and The Grand Factory

2018 - 2019

Achievements/Tasks

- Taking customer orders and delivering drinks
- Making menu recommendations
- Sharing additional information with clients

SKILLS

Microsoft Office (Word; Excel; PowerPoint)

Omega Software

Avaya Software

Adobe Pr

Adobe Ps

Adobe Ai

PERSONAL PROJECTS

Creating homemade advertisements. (2019 - Present)

- Created and developed my own story boards from scratch.
- Assigned roles according to my cast's personality traits.

ORGANIZATIONS

Delegate Representing South Korea

MUN Competition at LAU university

LANGUAGES

Arabic



English



French



INTERESTS

Photography

Sports

Cooking

Gaming

Listening to music

Making music