

## Contact Information

### Birthday

September 14, 1993

### Email

eliwardan@me.com

### Address

Lebanon, El Metn, Sin El Fil

### PN

+961 7660 1223

## Skills

- Team Leader
- Negotiation
- Networking
- Entrepreneurship
- UX/UI
- Event Planning
- Communication
- Business Planning
- Data Analysis
- Social Media Marketing

## Languages

### French

Good

### English

Advanced

### Arabic

Advanced

## Software Skills

### Telcom

ECMS, AAS, SingleView, CS5, MIRS, ADM and more.

### Design

Adobe XD, Adobe AI, and Adobe Photoshop.

### Data Analysis

Microsoft PowerBi  
Microsoft Excell

### Social Media Marketing

Facebook Business Suite  
Google Ads

### General

Microsoft 365  
Google Workspace

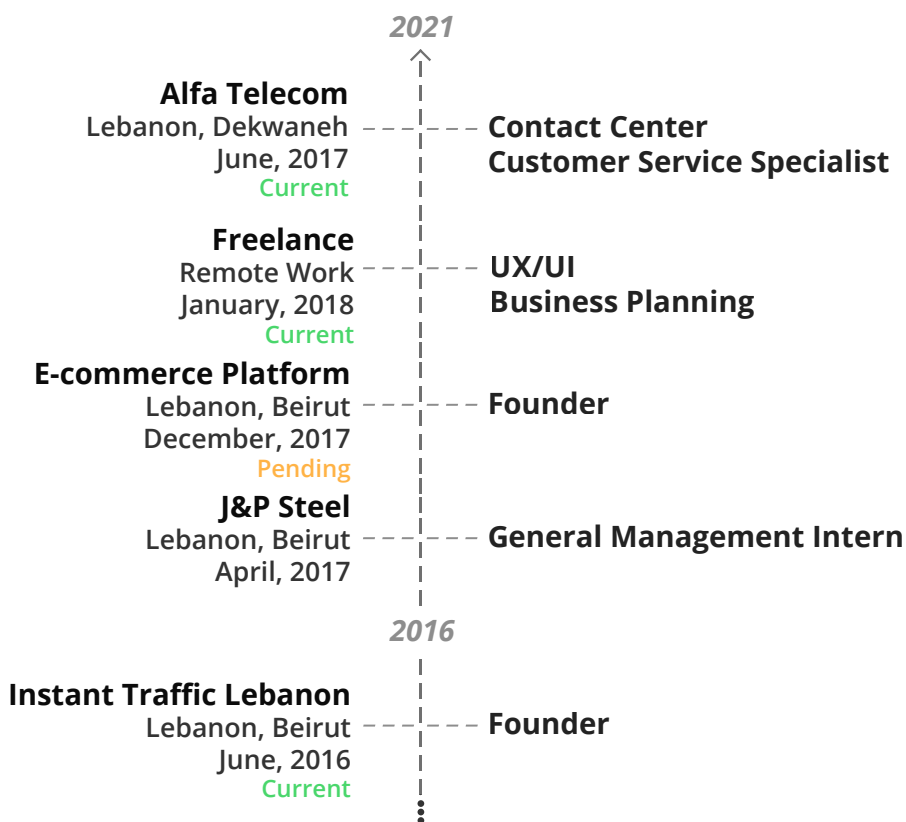
## Certificate E-Badge



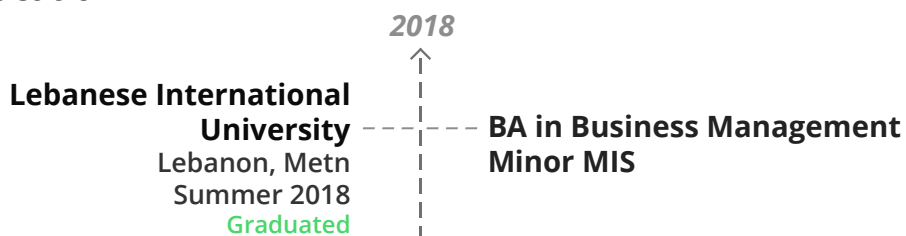
# Elias Wardan

BA in Business Management, Minor MIS. Intrested to work with startups, Ecommerce, Business Developement, Data Analysis, Social Media Marketing, UX design, information systems, telecom and technology fields.

## Experience



## Education



## Certificates

- Microsoft Certified: Data Analyst Associate on 23 June 2021
- ISO 14001:2015, Enviromental Management System on 14 March 2019 - ISO Liban
- ISO 45001:2018, Health and Safety system on 14 March 2019 - ISO Liban
- ISO 9001:2015, Quality Manager on 13 February 2019 - ISO Liban
- Neuro Linguistic Programming Applied to Business on 26 July 2018- ISO Liban
- Quality Business Etiquette on 11 July 2018 - ISO Liban
- Telephone Skills on 7 July 2017 - alfa Telecom
- ISO 19011:2011, Quality Internal Auditor on 20 June 2018 - ISO Liban
- Communication Skills on 13 March 2018 - alfa Telecom
- Customer Service Excellence on 7 March 2018 - alfa Telecom
- Bootcamp's Startup Sprint Finalist on 14 January 2018 - AltCity

## References

- Wassim Rida, Contact Center Team Supervisor at Alfa Telecom: 70109972
- Joe Aouad, Acting HOD Contact Center at Alfa Telecom: 03140607
- Rami Chidiac, CEO of ISO liban: 70102438