

## Profile

2x startup co-founder.

Since 2015, I have been continuously learning, creating, and scaling e-commerce where I have driven more than a quarter of a million USD local revenue in just under 9 months - Organically; compete and won international Startup competitions. I am result-driven working at the intersection of business and technology.

My skill set ranges from product development to performance marketing. I make data-driven decisions to optimize spending and improve organic conversions, all while creating a higher value for the customers. I am also actively engaged in the global innovation ecosystems.

# Employment History

National Consultant - eCommerce Advisor for SMEs at International Trade Center, Geneva, Switzerland

Feb, 2021 - Present

Mission:

Technical advisory for The World Bank program "e-Commerce and Women-Led SMEs in Lebanon"

Results:

Trained 10+ Women e-Commerce shop owners (Shopify, WooCommerce, Prestashop) to troubleshoot technology, improve conversion rates, and optimize spending.

co-founder & CEO at CloudSale, Beirut Digital District

Mar, 2017 - Present

Mission:

CloudSale creates and operates B2B and B2C marketplaces with a Fintech twist. Our mission is to level the playground between SMEs and trading Tycoons.

Results: Led strategic and business initiatives to successfully grow revenue in the pilot phase from \$0 to \$265000+ in just 9 months of operations, 100% growth MoM, 15000+ active sessions. Drafted a Deferred Payment Solution for SMEs to finance their purchases.

## Education

MSIE Innovation & Entrepreneurship at HEC Paris, Paris, France Sep, 2021 - Jun, 2021

Masters in Innovation & Entrepreneurship at ESA Business School, Beirut, Lebanon

Jun, 2021 - Jun, 2021

Developed expertise and a global overview of entrepreneurship based on the "learning by doing" pedagogy. Educated in a combination of theoretical courses, specialized seminars, and field missions.

#### **Details**

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### Links

Linkedin

Web

## **Skills**

SEO - Tagging

SEM - SMM

Data Analytics - Hotjar - Clarity

e-Commerce - UX/UI

Performance Marketing

Product Design - Design Thinking

Agile Methodologies - A/B Testing

Pixels and API's

SEMrush - Ahrefs - Moz

## Languages

English

French

Arabic