# Nabila Fanj

Mobile: +961 76458323 <u>Email</u>: nabilafanj@outlook.com

### **EDUCATION**

**Lebanese University**, Faculty of Economics and Business **Bachelor in Management Information System** 

Beirut, Lebanon 2014-2018

#### WORK EXPERIENCE

#### **MINIGUETTE**

Beirut, Lebanon

#### **Human Resources Officer**

February 2019 - Present

- Being actively involved in the recruitment process by preparing job descriptions, posting ads, and assisting in the hiring process.
- Create and implement effective onboarding plans for new employees.
- Maintain employee records (Attendance and legal requirements).
- Administer Payroll.
- Monitor employee performance.

My role at this company also includes assisting the Managing Director, and providing support to the accounting, procurement, and cost control departments when needed.

#### **EVERYTHINK S.A.L**

Beirut, Lebanon

#### **Branch Supervisor**

February 2018 – February 2019

- Oversees employees' performance.
- Provide guidance and support.
- Handle customer complaints and issues.
- Create and manage team schedules.
- Train new hires.
- Manage workflow

## Sales Representative

June 2017 - February 2018

- Greet customers.
- Answer customers' questions about the store products.
- Provide customer feedback to the Store Manager.
- Cross-sell products.

#### PROFESSIONAL DEVELOPMENT

- Arabic (Fluent/Native): spoken, reading and writing.
- English (Fluent): spoken, reading and writing.
- MS. Office, Adobe, Outlook, MySQL Workbench, MS Access.
- Good knowledge and Fast Learner.

## **CERTIFICATES:**

- Certificate of achievement "Leadership Program" Injaz.
- Professional certificate in English language teaching (PCELT).
- Certificate of award for successful completion of the English Access Micro scholarship Program.
- Certificate of Achievement to Project Citizen Training & Showcase.

## Reference Available Upon Request