NAJAT ABI CHEBLI

Solution Engineer

📞 +96171323750

🔗 https://www.linkedin.com/in/najat-abi-chebli-7346a0b0/

@ najat.abichebli@hotmail.com

📍 Zalka, Lebanon
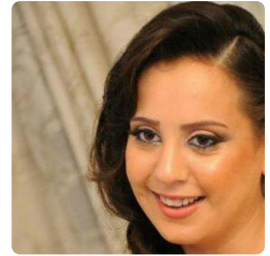
SUMMARY

Enthusiastic solution engineer to contribute team to success through hard work, attention to detail, and excellent organizational skills. I'm motivated to learn fast and well-organized, and customer-focused with proven skills in project management and leadership skills.

EXPERIENCE

Solution Engineer
Monty Mobile

📅 08/2019 - Ongoing   📍 Hamra, Lebanon

International SMS Hub aggregators and a solution provider for SMS platform and VAS service

- Good knowledge of different solutions by writing the corresponding technical documentation, user acceptance testing
- Have a vision from the client side and the needed features that need to be implemented for all services.
- Preparation for the needed documentation for the RFP

Research and Development Engineer
Monty Mobile

📅 10/2017 - 08/2019   📍 New

International SMS Hub aggregators and a solution provider for SMS platform and VAS service

- Working closely with business and marketing team to prepare brochures, commercial presentation
- Working to enhance our product by implementing new features for our product based on client and market requirement and prepare all the documentation related to products such as user guides
- Proposing and searching for all new trends and solutions
- Ensuring 24/7 Technical support for our clients

NOC Engineer
Spactron

📅 09/2016 - 09/2017   📍 Milwauk

International VOIP carrier that ensures the delivery of the international calls

- Monitoring the traffic 24h/7
- Ensuring to adjust the best route for our clients at affordable price

LANGUAGES

English
Proficient
●●●●○

French
Advanced
●●●○○

Arbaic
Proficient
●●●●○

EDUCATION

Master of Science, Communication
Holy Spirit of University

📅 09/2013 - 12/2015   📍 Kaslik,Lebanon

Bachelor of Engineer
Holy Spirit of University

📅 09/2010 - 06/2013   📍 Kaslik, Lebanon

SKILLS

| Teamwork | Problem Solving |

| Attention to Detail |

| Telecom Engineering Standard |

| Technical Support |

| Product Development | API | SQL |

| Client Requirement |

TRAINING / COURSES

CCNA-Course
Formatech

AWS Certified Solution Architect
Udemy