#### NIZAR ANTOINE CHKEIBAN

4<sup>th</sup> floor, Semitian Bldg Boulvard Camil Chamoun Bauchrieh - Lebanon + 961-70560855 +9611-692139 nchkeiban@hotmail.com

### **OBJECTIVE**

Being a man with highly developed communication skills, results driven yet customerservice oriented, responsive to change, resourceful, and able to develop my personal abilities and professional values, I am looking for a challenging job as a long term career path where my experience, education, background and skills can best benefit your company.

## **PROFESSIONAL EXPERIENCE**

# 1- Bank of Beirut S.A.L, Achrafieh Saydeh Branch, Lebanon

Universal Teller Sept.1, 2014 - Now

- > Serve clients in accordance with the customer service standards.
- Process customer transactions:
  - o Purchase, payment and dispatch of checks
  - o Return checks unpaid
  - o Clearing checks
  - o Issuance of banker's and certified checks
  - o Cash deposit and withdrawal
  - o Outgoing, incoming and internal transfers
  - o Preparation, amendment and settlement of bills
  - o Opening / closure of accounts
  - o Money transfer with Western Union
  - o Payment of TVA, fiscal and car fees
  - o ATM maintenance and monitoring
  - o Domiciliation of utility bills
  - o Issuance of bancassurance policies
  - o Issuance of certificate of deposit
  - o Responsible of Cash Transaction Slip
- > Perform internal administrative tasks.

# 2- Villa Sky Properties S.A.L., Jdeideh, Lebanon

Real Estate Agent

May 1, 2015 – Sept. 30, 2017

- ➤ Present purchase offers to sellers for consideration
  - o Negotiate prices or other sales terms
- Act as an intermediary in negotiations between buyers and sellers
- ➤ Compare a property with similar properties that have recently sold to determine its competitive market price:
  - o Appraise property values
- ➤ Promote sales of properties through advertisements, open houses, and participation in multiple listing services:
  - o Develop content for sales presentations or other materials

- ➤ Interview clients to determine what kind of properties they are seeking:
  - o Gather customer or product information to determine customer needs.
- ➤ Locate and appraise undeveloped areas for building sites, based on evaluations on area market condition:
  - o Identify investment opportunities or strategies
- > Evaluate mortgage options to help clients obtain financing at the best prevailing rates and terms:
  - o Advise real estate clients

# 3 - Credit Bank S.A.L., Jal el Dib, Lebanon

Missionary of FATCA

Aug.1, 2014 - Aug. 30, 2014

- > KYC (Know You Customer) Renewal to verify if client has a US nationality.
- > Set meetings with clients to investigate if they or any member of the family own any real estate in USA.
- Report any doubtful client to the Compliance Department.
- ➤ Prepare weekly report to the Compliance Department concerning the US nationality holders.

# 4- Absolutely Digital- Online Marketing Agency, Dbayeh, Lebanon

Freelance – Salesman

Jan 5, 2014 - April 30, 2015

- Services existing accounts, obtain orders and establish new accounts by planning and organizing daily work schedule to call on existing or potential sales outlets and other trade factors.
- Adjust content of sales presentation by studying the type of sales outlets or trade factor.
- Focus sales effort by studying existing and potential volume of dealers.
- > Submit orders by referring to priceless and product literature.
- ➤ Keep management informed by submitting activity and results reports, such as daily call report, weekly work plans, and monthly and annual territory analysis.
- Monitor competition by gathering current marketplace information on pricing, products, new products, delivery schedules etc....
- Resolve customer complaints by investigating problems, developing solutions, preparing reports, making recommendations to management.

# 5- Khalil Fattal and Sons S.A.L – IPF, Sin el Fil, Lebanon

Merchandiser – Key Account

Jan. 2, 2013 till Dec. 31, 2013

- Analyzing tests sales figures/ trends to anticipate future product needs
- Relaying merchandise plan to the buyer who, in turn can decide on what products, styles, colors etc... to purchase and from which suppliers, at what price
- A contract for the suppliers including quality control, accuracy and flexibility. This is done throughout the season.
- Allocating certain amounts of stock, to each outlet, throughout the season.
- ➤ Once the products are all distributed and put on sale, the merchandiser can monitor stock movement, consider mark downs inter-branch transfers, promotions or clear outs.

# 6- Resto – Café, Jdeideh, Lebanon

Hall Supervisor

March 1, 2011 till Nov. 30, 2012

- ➤ Balance team and individual responsibilities, contribute to building positive team spirit. Put success of team above own interests; support the effort of others to succeed.
- ➤ Coordination of daily assignments to entry level employees, inventory preparation, display and control.
- Maintain company' standards of excellence. Approach others in a tactful manners, treat others with respect and consideration regardless status or position.

- ➤ Insure work responsibilities are covered when absent through communication with supervisor.
- ➤ Insure on a daily basis that the Café is open and staffed appropriately, the Café and lounge areas are clean, inventory levels are appropriate and equipment is working properly.

# 7- Wooden Bakery, Dekwaneh Branch, Lebanon

Staff Supervisor

Feb 1, 2010 – Feb 15, 2011

- ➤ Supervise and coordinate activities of workers engaged in mixing, dividing, molding, and proofing of dough.
- ➤ Oversea operation of automatic machinery, such as rounding, slicing and wrapping machines to insure maintenance of specified quality standard and production schedules.
- > Train new workers.
- ➤ Read charts of fermentation room and oven to verify specified humidity and temperature.

## **EDUCATION**

# Sagesse University – Faculty of Business Administration and Finance (FBAF), Furn el Chebbak, Lebanon

Master of Business Administration, MBA

Major: Marketing June 2016

Lebanese University – Faculty of Business, Achrafieh, Lebanon

Bachelor in Business Administration – Concentration in Marketing June 2013

Notre Dame des Apotres - Rawda, Lebanon

Lebanese Baccalaureate in Life Science June 2009

**Languages:** Arabic: Native

French: Excellent reading, speaking and writing English: Excellent reading, speaking and writing

## **TRAININGS & SEMINARS**

## **AML online Training course**

Bank of Beirut Feb. 17,2018

Certificate of Recognition for completing the "Time Management"

E-learning course, Bank of Beirut June 2017

Certificate of Recognition for completing the "Communication Skills"

E-learning course, Bank of Beirut March 2017

**Magne Teller** 

(Joelle Helou-Trace)

Bank of Beirut, Riad El Solh, Lebanon May 2016

**Stretch Dimension Selling** 

(Joelle Helou-Trace)

# **Wowing Customers**

(Joelle Helou-Trace)

Bank of Beirut, Riad El Solh, Lebanon

April 2015

#### **Sales Elevator Pitch**

(Dr. Elie Samia, International Trainer and Consultant) Bank of Beirut, Riad El Solh, Lebanon

March 2015

## **Selling the Right Product to the Right Client**

Bank of Beirut, Riad El Solh, Lebanon

December 2014

## **SKILLS & ACTIVITIES**

# **Special Skills:**

Banking package knowledge: BranchPower and BankMaster by Kindle.

Computer skills: MS, typing, internet research. Communication skills: Welcoming, friendly, caring.

Interpersonal skills: Good listener, professional, organized.

Business related skills: Problem solving, teamwork, meeting deadlines

#### Activities

Sports: Basketball, Football, Bodybuilding

Reading, Music and Cinema

## **OTHER DATA**

Date of Birth: May 5, 1991, Beirut, Lebanon

Gender: Male

Marital Status: Single

#### References:

Available upon request