Zahraa Sarray

CONTACT Baabda, Lebanon **E-mail:** zahraa.sarray@gmail.com

Phone: +96176710550

July 2020 — Present

January 2021 — Present

EDUCATION Master of Business Adminstration,

Marketing

Lebanese University

Master of Arts in Organizational November 2020 — Present

Communication
Lebanese University

Public Relations and Corporate October 2017 — September 2020

Communication
Lebanese University

WORK EXPERIENCE Preply Tutor

- Teaching Modern Standard Arabic and the Lebanese dialect online to student from all over the world

- Helping students improve their speaking, reading, and writing skills

- Giving students an insight into the Lebanese culture

Select Agency

May 2017 — February 2020

Hostess

- Hosted over 100 weddings ranging between 200 and 900 guests

- Hosted gala dinners for over 20 companies, organizations, and charities

- Participated in Saida International Festival, Arz International Festival, and Beirut Internation Awards Festival (BIAF)

- Addressed guest inquiries and resolved complications arising during the events

- Maintained the flow and organization of the event

- Ensured the satisfaction of the attendees

Les Presentables

June 2017 — October 2019

Promoter

- Represented world class brands like Huawei, Redbull, and Adidas

- Maintained client records and followed up on customer satisfaction $% \left(1\right) =\left(1\right) \left(1\right$

- Demonstrated and advertised products and services all over Lebanon

- Reported customer feedback to the brand manager

Marget

January 2017 — May 2017

Cashier

- Provided customers with a personalized, friendly and efficent cashiering service

- Operated the cash register and handled cash transactions with customers

Riviera Hotel and Beach Lounge

June 2016 — October 2016

Hostess

- Greeted guests and escorted them to their tables

- Answered phone calls, took reservations, and responded to questions

- Collected feedback and reported it to the management

- Performed other tasks according to the necessities of the hotel

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