## DANY BTEICH

TECHNICAL CONSULTANT

## (@) CONTACTS 63 +961 70134756 罓 danybteich@outlook.com Jounieh, Lebanon LINKS LinkedIn in https://www.linkedin.com/in/dany-btei ch-020643114/ Skype **B** danybteich 1 SKILLS Excel Cobol Language SQL expert Java Time management skills Creative Problem Solving C++ Language LANGUAGES English French Arabic German

# HOBBIES

- Hunting
- Skiing
- Swimming
- Basketball
- Football
- Cycling
- Extreme Sports

#### **ABOUT ME**



Passionate, Focused, and Quick-Learning Software Developer, with 2+ years of work experience in Developing, implementing, and testing software to meet specific requirements for various projects.

Dedicated to my own continual self-development, always looking for a suitable position with a company that places a strong emphasis on the growth and development of its employees.

#### **WORK EXPERIENCE**



JUN 2021 PRESENT

#### **TECHNICAL CONSULTANT**

SNS | Beirut

- Manage client relations by providing technical support, suggesting functional enhancements and delivering other customer services.
- Perform preliminary analysis and develop necessary system patches.
- Conduct in-depth research to find permanent fixes for the issues raised.
- Develop positive working relationships with clients and internal support resources.

JUN 2019 MAY 2021

#### SOFTWARE DEVELOPER

First National Bank - FNB | Jdeideh

- Developed and Tested new projects aspects while using different technologies: AS/400, RPG400, CL/400, Cobol, IBM journaling, .NET, IIB (IBM Integration Bus) Web services, Windows services, and Microsoft SQL Server, SQL DB2/400.
- Prepared user guide documents and trained the concerned people on the deployment of the project.
- · Controlled the versioning of the source codes.
- Attended workshops and seminars to develop and enrich the IT awareness and knowledge.

JUN 2017

### DATA ANALYST INTERN

AUG 2017 IFP Group | Hazmieh

- Communicated effectively with customers and company personnel alike, utilizing active listening.
- Monitored multiple databases to keep track of all company inventory.
- Capitalized on opportunities to enhance customer experiences and bring in repeat business.

### EDUCATION



2018 BACHELOR DEGREE IN COMPUTER SCIENCE

Notre Dame University - Louaize | Lebanon

2014 OFFICIAL LEBANESE BACCALAUREATE, PART II, GENERAL SCIENCE

College Des Apotres | Jounieh, Lebanon