## MICHEL SALIBA

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**EDUCATION** 

Saint Joseph University of Beirut (USJ)

Bachelor of Business Administration.

Beirut, Lebanon Sep 2018-Jun 2021

College Mariste Champville

Lebanese Baccalaureate in Life Science.

Dik I Mehdi, Lebanon Sep 2003-Jun 2018

**EXPERIENCE** 

Le Menuisier Bteghrine, Lebanon Jun 2015-Present

**Family Business** 

(Wood furniture manufacturers for Apartments, Offices, and many others.)

- Assisted in observing and handling over 20 employees' day-to-day activities.
- Partially maintaining customers interactions when needed.
- Handles employees matters, including documentation and related files.
- Constant collaboration with social media team.

Beirut, Lebanon LibanPost Internshib Jul 2020-Aug 2020 (2 months)

- Been responsible for customer management and data entry.
- Helped an average of 80 customers per day by responding to inquiries.
- Provided outstanding customer service, received 85% in customer service feedback surveys.
- Took a part in the mail and parcels flow by sending and receiving.

Naccache, Lebanon MTV Production Internship Jun 2018-Jul 2018 (2 months)

- Experimented and observed within the marketing department as well as TV production.
- Provided technical assistance regarding the types of visual aids to be used.
- Devised and presented ideas and strategies.
- Promotional activities.

Zeghrine, Lebanon lar el-Ain Restaurant Jun 2017-Aug 2017 Part-time • Cashier and Food server (3 months)

## **EXTRACURRICULAR ACTIVITIES & INTERESTS**

- Member and volunteer in Les Scout du Liban, Champville since 2008:
  - Leading a team of 15 adults, organizing environmental and social volunteering activities, and managing funding events and delegation of tasks.
  - Worked in a team of 100 people to organize "Kermess Le Grand Manitou" at Champville in 2017 and 2019, raising more than \$90,000.
- Participant in the 23rd World Scout Jamboree in Japan in 2015.
- Member of Champville's athletics team (2014-2019).

## **ADDITIONAL INFORMATION**

- Languages: Arabic: Native language, professional
  - French: Proficient
  - English: Intermediate
- Computer Skills: Microsoft office suite (Word, Excel, Access and PowerPoint),
  - Libanpost Lipos-UPU
- Skills: Responsibility - Communication
  - Team Work - Emotional Intelligence
  - Trustworthy - Organization