

Ali Sami Hazimeh

Computer Engineer

Summary

Experienced System and Network Administrator with a demonstrated history of working in the information technology and services industry. Skilled in Network Installation and Troubleshooting, Windows Server, Software Installation, and Network Security and also in programming. Strong information technology professional with a Still studying focus in computer and communication engineering from Lebanese International University.

Education

Bachelor's degree [Lebanese International University](#) Beirut / 2017 - 2021

TS [ITI-Bir Hassan](#) Beirut / 2013 - 2015

Work experience

Network Administrator [Chickenway \(Freelance\)](#) Beirut / 06/2021


- Monitoring the networks connectivity between branches and maintain network and system security.
- Troubleshoot problems reported by users and analyze and isolate issues.
- Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations.
- Administer servers, laptop and desktop computers, printers, routers, switches, firewalls, phones, company mobile phones, smartphones, software deployment, and security updates.


System And Network Administrator [Taakhi Medical Center](#) Beirut / 04/2019

- Support LANs, WANs, network segments, Internet.
- Ensure the design of the system allows all components to work properly together.
- Maintain network and system security.
- Troubleshoot problems reported by users and analyze and isolate issues.
- Monitor networks to ensure security and evaluate and modify the system's performance
- Maintain the integrity of the network, server deployment, and security.
- Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations.
- Assign configuration of authentication and authorization of directory services.
- Administer servers, laptop and desktop computers, printers, routers, switches, firewalls, phones, company mobile phones, smartphones, software deployment, and security updates.

Technical Support Engineer [TeleSupport International \(An ITG Company\)](#) Beirut (HOLCOM) / 04/2018 - 04/2019


- Performs diagnostics with users to collect information about problems to determine the source of error.
- Answers evaluate and prioritize service requests received via telephone, voice mail, e-mail, and in-person for users in relation to Internet Services performance.
- Configures the operating system and various applications to access the Internet and interact with the corresponding servers.
- Isolates performance issues to determine the cause of hardware malfunctions, such as hard drive, modem, cables, or telephone.
- Logs and tracks call using problem management database and maintain history records and related problem documentation.
- Adjusts complaints concerning billing or service rendered, referring complaints of service failures to designated departments for investigation.
- Analyzes and corrects problems using documented procedures, available tools, and personal knowledge and skills.
- Tests and deploys new software and procedures, installation, conversion, and upgrade activities.


 ahazime94@gmail.com

 Beirut

 26 years old

 Lebanese

 Cars and Moto

 70926791

 Single

Languages

Arabic

English

French

Interests

Football

Video Games

Work experience

IT Specialist Taakhi Medical Center Beirut / 05/2016 - 04/2018

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- Monitoring and maintaining computer systems and networks.
- Responding in a timely manner to service issues and requests.
- Providing technical support across the company (this may be in person or over the phone).
- Setting up accounts for new users.
- Repairing and replacing equipment as necessary.
- Testing new technology.
- Possibly training more junior staff members.

Computer skills

CCNA



CCNA 1 - CCNA 2

Windows Server



ADDS - DHCP - Backup Server - GPO - DNS - Hyper-V ...

Networking



Servers - Switches - IP and subnetting - Routing - Wireless Systems - Host - Network Storage ...

Operating System



Linux, Windows and Mac

Network Security



Data Backup - VLAN - Firewall

Programming Languages




JAVA, HTML, CSS, JavaScript, PHP, Android and Flutter

Project

- Study and installation of the network at Taakhi Medical Center (Cables, Switches, Routers, Servers, Security, ...)
- Create a flutter mobile application to manage the drug warehouse.
- Create a bus tracking system for parents to track their children on the web and mobile.

 @hazimeh94

 @Ali S. Hazimeh