



Samih Moussa

Assistant IT Manager

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Beirut, Lebanon

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Seeking to join a prestigious establishment in which I will be able to develop myself further, learn how to manage people and how to progress with the company through my dynamism and hard work.

WORK EXPERIENCE

IT Manager in Charge (PreOpening team)

Achour Holding Group

02/2016 – Present

Beirut, Lebanon

Different subsidiaries including construction, restaurants, GYM, Library, and five hotels: Lancaster Plaza, Suite, Hotel, Tamar and EdenBay

Achievements/Tasks

- Ensure that necessary property is properly equipped in terms of PCs, hardware, servers, etc.
- Foresee, identifies and resolves system(s)' performance problems.
- Responsible for all aspects of systems administration including networks, applications, databases, and telecommunications.
- Create and ensures implementation of disaster recovery and business continuity plans as they relate to technology.
- Function as on-site project manager who plans and manages both new systems and system upgrades for properties sites.
- Responsible for supervision during project execution and installation.
- Performs systems backups and recovery procedures.

Group Assistant IT Manager

Achour Holding Group

02/2016 – Present

Beirut, Lebanon

Different subsidiaries including construction, restaurants, GYM, Library, and five hotels: Lancaster Plaza, Suite, Hotel, Tamar and EdenBay

Achievements/Tasks

- Install new / rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc.
- Managing and Maintaining Microsoft Windows Servers, Exchange servers, Lync Server, SQL Server, Active Directory, Group Policies, Failover Cluster, WSUS Server, Hyper-V and VMware Vsphere Virtualization(Vcenter,View).
- Hotel Management Systems: Opera, PMS, SUN, Tiger, HSMX.
- Network: DNS, DHCP, VPN, Microwave Wireless Links, Fortigate Firewalls, HP Switches, Cisco Switches, Cisco Call Manager, HP Storage, HP Tape Autoloader.
- McAfee ePolicy Orchestrator, McAfee DLP.
- Data Management Software (Veeam Backup and Replication, Symantec Backup Exec).
- Technical Support (Software & Hardware Troubleshooting).
- Restaurants POS Systems: Squirrel, Micros.
- Perform periodic performance reporting to support capacity planning.

WORK EXPERIENCE

System Administrator Lancaster Hotels and Suites

01/2011 – 03/2012

Beirut, Lebanon

Achievements/Tasks

- Install new / rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc.
- Develop and maintain installation and configuration procedures.
- Research and recommend innovative, and where possible automated approaches for system administration tasks.
- Perform regular security monitoring to identify any possible intrusions.
- Perform regular file archival and purge as necessary.
- Create, change, and delete user accounts per request.
- Repair and recover from hardware or software failures, apply OS patches and upgrades.
- Maintain data center environmental and monitoring equipment.

IT Support Rawdah High School

06/2009 – 01/2011

Achievements/Tasks

- Installing and configuring computer hardware operating systems and applications.
- Monitoring and maintaining computer systems and networks.
- Troubleshooting system and network problems and diagnosing and solving hardware or software faults.
- Replacing parts as required.
- Providing support, including procedural documentation and relevant reports.
- Setting up new users' accounts and profiles and dealing with password issues.

EDUCATION

Master in Computer and Communication Engineering Lebanese International University LIU

2009 – 2012

Final Project Topic

- Ultra Wide Band and interference mitigation

BS in Computer and Communication Engineering Lebanese International University LIU

2005 – 2009

CERTIFICATES

MCITP (2012)

Microsoft Certified IT Professional

CCNA - Routing & Switching (2011)

Cisco Academy

MCP (2008)

Microsoft Certified Professional

ACHIEVEMENTS

Pre-Opening Lancaster Hotel.

Pre-Opening Lancaster Plaza.

Pre-Opening 180 Fitness GYM.

Pre-Opening Lancaster Suites.

Pre-Opening Verdun Star Restaurants.

LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Full Professional Proficiency

French

Limited Working Proficiency