

Layar Karaki

Quality Assurance Engineer

Haret-Hreik
Beirut, Lebanon
(+961) 76-753 675
LayarKaraki2000@gmail.com

EDUCATION

Lebanese International University, Salim-Slam — B.B.A in Management Information System

October 2018 – May 2021

EXPERIENCE & TRAINING

CaseX — Beirut, Lebanon — QA Engineer

December 2023 – Present

- Carry out quality assurance tasks using various testing methods, such as manual testing and user acceptance testing.
- Generate detailed, comprehensive, and well-structured test cases derived from functional requirements, design documents, and change requests recorded in JIRA.
- Create, develop, and sustain test cases for regression testing.
- Perform manual test cases and provide updates on the testing progress.
- Detect defects and work with the delivery team to ensure their resolution.
- Collaborate closely with developers and other QA testers.
- Proficient in web/mobile application testing, end-user testing, usability testing and Agile methodology.

Hovi — Beirut, Lebanon — Solution Engineer & QA

June 2022 – November 2023

- Conducted QA testing on website performance, core web vitals, design responsiveness, development issues, and functionality.
- Created and maintained detailed test cases using Monday, including regression tests.
- Developed and executed automated email marketing programs, continually improving segmentation, testing, and deployment.
- Supported lead lifecycle management, scoring, nurturing, segmentation, and data cleansing.
- Monitored campaign activities and executed translations using plugins with technical setup of various tools.
- Administered WordPress and resolved technical issues on WooCommerce websites.
- Identified and resolved defects, collaborating with development teams to ensure timely fixes and overall product quality.

PERSONAL STATEMENT

A dedicated MIS graduate passionate about quality assurance. Skilled in identifying and resolving issues, ensuring high software standards. A level-headed problem solver using the latest QA tools and methodologies.

TECHNICAL SKILLS

Programming (and Scripting) Languages // Java, HTML, and CSS

Database Management Systems // MySQL

Frameworks, Tools, & OSs // Tableau, Ecomz, ClickUp, Shopify, Jira, Wrike, Monday, Ms. Office, type form, ortto, calculoid, WordPress, Divi

LANGUAGES

Arabic // Native
English // Fluent
French // Fluent

Certifications

Fundamentals of digital marketing (google), Inbound marketing + email marketing (HubSpot), Cisco, Head Start, Ecomz, Tech Intro,

Ecomz — Beirut, Lebanon — *Store Setup*

November 2021 – May 2022

- Automated Data Processing.
- Collaborated with Sales, Marketing, and Development departments to ensure website quality, performing QA checks throughout development.
- Integrated shipment service providers and payment gateways.
- Redirected domain names on Ecomz.
- Conducted training sessions for clients.