

Nour El Hout

PERSONAL INFO

Nationality: Lebanese

Address: Beirut, Lebanon

Phone: +961 71 450 225

Email: Nourhout22@gmail.com

Date of Birth: Jan 22, 1998

LANGUAGES

Arabic: Native

English: Fluent/Bilingual

German : DSD1

TECHNICAL SKILLS

AutoCAD

Rhino3D

Adobe:Photoshop-Illustrator-InDesign

Lumion (Beginner)

Microsoft Powerpoint

Microsoft Word

Microsoft Excel

SOFT SKILLS

Work under pressure

Team work

Problem solving

Detail oriented

EDUCATION

- **American University of Beirut - Beirut, Lebanon**
B.Architecture - Distinction 09/2017 - 05/2022
Minor in **Urban Studies** 09/2020 - 05/2022
- **Deutsche Internationale Schule Beirut - Doha, Lebanon**
Lebanese Baccalaureate - Life Science 09/2003 - 06/2016

WORK EXPERIENCE

- **Customer Support - Internship, NokNok Beirut, Lebanon** 03/2022 - 06/2022
 - Excelled at conflict resolution, problem solving customer complaints, fixing order problems and errors and provided detailed product information.
 - Acted as a link between cusotmers and delivery drivers.
 - Supported customers by answering questions, and responding to complaints through the phone.
 - Followed up with customers on returns, cancelled orders, pending payments and updating locations.
- **MEPI-VIP Project with BDD - Beirut, Lebanon** 09/2021 - 01/2022
 - Conducted research on co-working spaces that focus on:
 - Existing & new typologies.
 - The design, circulation, programs and furniture.
 - Spatial, branding, digital, and marketing strategies.
- **DI-Lab Internship - Beirut, Lebanon** 06/2021 - 08/2021
 - Worked on a project for Arc en Ciel to enhance the design of their Farmer's Market in Bekaa.
- **Nusaned, NGO - Beirut, Lebanon** 08/2020 - 10/2020
 - Surveyed exterior buildings and interior houses.
 - Assisted in rehabilitation works.
- **Environmental Quality International Siwa Oasis, Egypt Workshop** 01/2020 - 05/2020
 - Gained hands on experience in the historic town of Siwa.
 - Participated in on-site renovation works using conventional mud brick and karshif methods.
 - Designed an extension proposal for Shangbad Hotel.
- **Sana Fakhreddine Architects - Internship Beirut, Lebanon** 07/2019 - 08/2019
 - Executed technical drawings of hotels in Lebanon and Egypt.
 - Executed technical and detail drawings for the extension of Porsche Centre Lebanon.
 - Worked on interior design strategies.
 - Drafted technical drawings of electrical and lighting systems.

ACTIVITIES

- **Office of Student Affairs Design Team - AUB** 07/2021 - 05/2022
Responsible for the design of posters on social media.
Designed the AUB yearbook for year 2020-2021.
- **AUB Outlook Design Team** 09/2021 - 05/2022
- **Red Cross Youth Program** 09/2018 - 05/2019
- **Hemodialysis volunteer program at AUBMC** 09/2018 - 12/2018
- **AUB Outdoors - Decoration and treasury team** 02/2017 - 05/2017
- **AUB handball team** 02/2017 - 05/2017
- **Sexual Harassment in Workplace(KIP)** 03/2017
Workshop