



## PROFILE

A committed Telecom Engineer, who has efficient knowledge and accomplished installing, maintaining and troubleshooting low/high current systems. In addition to strong knowledge of analyzing and evaluating technical information, and time management skills. Moreover, trying to improve my skills in application, web and software development. My current job as a salesperson helps to achieve the goal in combining both sales and marketing majors to get better experience and reach expectations of the companies I work with.

## CONTACT

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## HOBBIES

Reading  
Coding

# AHMAD AKRA

Telecom Engineer

## EDUCATION

**Beirut Arab University**  
2006 - 2011

Bachelor of Engineering in Communication and Electronics  
with 2.59 GPA.

**IHS**  
2006  
BAC II LIFE SCIENCE

## WORK EXPERIENCE

### **Beirut Duty Free -Brand Ambassador for Imperial Tobacco Global**

December 2018–Present

- Serving customers by selling products and meeting customer needs.
- Achieving agreed upon sales targets and outcomes within schedule
- Coordinating sales effort with team members and other departments
- Welcoming clients in a professional friendly, positive and enthusiastic manner
- Preparing weekly and monthly reports

### **Beirut Duty Free- Sales Assistant**

July 2016–December 2018

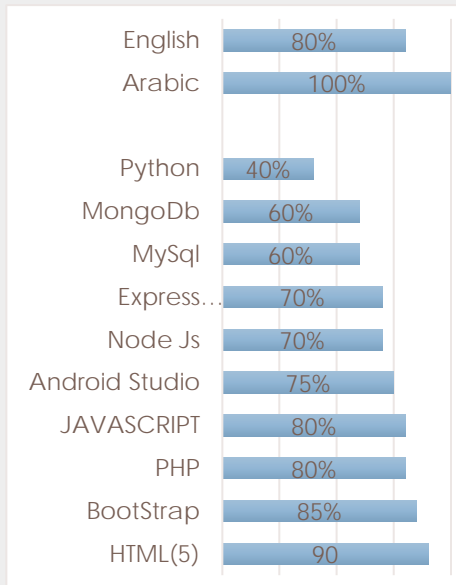
- Serving customers by selling products and meeting customer needs.
- Achieving agreed upon sales targets and outcomes within schedule

### **Saudi Oger- Site Electrical Engineer**

November 2011–December 2015

- Installing 1st ,2nd and 3rd fix of High Current and Low
  - o Fire alarm
  - o Access Control
  - o CCTV System
  - o Data and Telephone
  - o MATV System

## SKILLS



- Public address
- Transformers, Panel boards, UPS & ATS
- Checking technical designs and drawings to ensure that they are followed correctly
- Ensuring project packages meet agreed specifications, and/or timescales
- Preparing site reports and filling in other paperwork
- Following up Utilities
- Submitting BOQ

### EKT (KATRANJI) - Technical Support Engineer

August 2011–November 2011

Technical support and troubleshooter for various low current systems:

- Intrusion Systems
- Fire alarm
- Access Control
- Time Attendance
- CCTV System
- Identifying hardware and software solutions
- Troubleshooting technical issues.
- Talking customers through a series of actions to resolve a problem
- Following up with clients to ensure the problem is resolved
- Providing support in the form of procedural documentation

## ACTIVITIES

- March-2020: Cloud Architecture with Google Cloud Specialization (Coursera)
- March-2020: Developing Application with Google Cloud Platform (Coursera)
- 2011: Member of The Order of Engineers and Architectures
- **Android Developer Account:**  
[play.google.com/store/apps/developer?id=Ahmd+Ak](https://play.google.com/store/apps/developer?id=Ahmd+Ak)
  - **Beirut Flights:** Update arriving and departing flights from Beirut Airport.
  - **Tasks:** To-Do application including change of state to each activity (to-do, processing, done)
  - **3DMaze:** It's a 6 level 3d maze built with Unity.