

# JAD ABOUT IBRAHIM

Beirut, Lebanon

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## EDUCATION

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**2020 – 2023 (expected)**

Beirut, Lebanon

**Lebanese American University**

Bachelor's degree, Computer Science

Placed on the Dean's distinction list for Fall 2020 and

Spring 2021

## EXPERIENCE

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**From 09 - 2022 to present**

(Student Employment)

Beirut, Lebanon

**Lebanese American University,**

IT Support,

- Assisting faculty and staff with general Network, Telecom, and Hardware problems.
- Responsible to resolve software and hardware-related problems ensuring smooth operation in classes.

**From 07 - 2021 to 09-2022**

(part-time)

Beirut, Lebanon

**Geek Express,**

Coding Tutor,

- Certified Microsoft Innovative Educator
- Teaching K12 students essential coding concepts
- Responsible for the communication and coordination of trial sessions with students' parents.

**From 06 - 2022 to 09- 2022**

(part-time)

Customer Support Agent,

- Handling Clients' Inquiries (Through emails, WhatsApp, Live Chat, and phone calls)
- Calling trial session bookings, the day before
- Coordinating between parents and trainers when needed

**From 08 - 2021 to 12-2021**

(part-time)

Beirut, Lebanon

**Riyada for Social Innovation,**

Internship Trainee,

- Worked mainly on doing the final check-up on all projects before being published.
- Helped in the writing and editing of public newsletters/blogs.
- Participated as a program coordinator helping program participants in both technical and conceptual domains.
- Translated the company's website from English to Arabic.

**From 10 - 2021 to present**

(part-time)

Beirut, Lebanon

**Freelance Private Tutor**

- Teaching students of current and lower classes than me.
- Worked on the subjects of Algorithms and Data Structures, OOP, Computer Organization, and English.
- Assigned homework and extra problems from external recourses.

## AWARDS/EXTRACURRICULAR ACTIVITIES

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2021	Maharat min Google- Fundamentals of Digital Marketing - Google
2021	Certified Microsoft Innovative Educator – Microsoft.
2020	Most Active Participant - YASERA - Youth Activism and Social Entrepreneurship in Rural Areas
2019	Second Best Startup - American University of Beirut - Maroon Semaan Faculty of Engineering and Architecture
2018	Best Startup - Riyada for Social Innovation

## SKILLS

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Work Under Minimal Supervision • Communication • Team Player • Problem-solving • Object-Oriented Programming (OOP) • Computer Literacy • Java • Python • C programming language • Oracle SQL server • Arduino Programming •