

HAITHAM SLEIMAN

Computer Science

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Experience

CONNECT S.A.L

Jdeideh

Network Engineer

12/2023 - Current

- Troubleshooting technical issues with customers
- Accessing & managing network devices remotely through many transport protocols such as SSH & Telnet
- Network fundamentals such as VLAN, VRF, and PPPOE on switches and routers
- Network configuration
- Monitoring and troubleshooting network issues using different software
- Learning to work as a team player with the NOC department team
- Worked 2 months as a call center customer service and network troubleshooting
- Network Technical Support internship – June, August 2023

COMPUTEL

Jdeideh

06/2022 - 08/2022

IT Intern

- Hardware and Software installation
- Joining client devices to MS domains and active directory
- Maintenance of desktops and laptop
- Networking devices - Microsoft WIN O/S and offices

BANK DU LIBAN

Beirut

Software Intern

06/2021 - 08/2021

- Introduced to the Datacenter and IT Network in the Bank and how branches communicate
- Software Support / monitoring and troubleshooting
- Data Entry: Microsoft Office (Word, Excel, PowerPoint, etc.)
- Participated in solving case studies given by experts

Education

Lebanese American University - LAU

M.S. in Applied Artificial Intelligence

2024 - Present

Lebanese American University - LAU

B.Sc. in Computer Science

2020 - 2023

German International School of Beirut

Baccalaureate in Life Sciences

2008 - 2020

Languages

Arabic Fluent

English Fluent

German Intermediate

Skills

Software Support • Front-end Developer • IT • Network • HTML • CSS • Java•C • Python • SQL • Mathematics • Microsoft Office • Mobile Development • NLP

Training / Courses

Data Science and AI - IEEE in engineering in collaboration with Beirut AI

AI in Networking Bootcamp – Aviz Networks TensorWave

Introduction to Cybersecurity - Cisco Networking Academy

Computer and Network Security Training - Lebanese American University

CCST & CCNA - Cisco Networking Academy & Jeremy's IT Lab