

Mazen Abdullah

Technological Management & Innovations

Date of birth: 03/09/1975

Nationality: Lebanese

Gender: Male

License Driver: Cars(B), and Motorcycle (A1, A)



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About me

Insightful Information Technology with 27 years of IT leadership experience including oversight of infrastructure, application support, and security services, handling complex hardware and software installations. Proven leader in directing operations, maintenance, and support of complex systems. Dedicated to customer satisfaction with focused delivery of technical solutions. Lends experienced knack for IT equipment planning, installation, troubleshooting, and maintenance. Develops creative business solutions, leveraging diverse methodologies and delivering engineering solutions for leading organizations. Highly adept in requests for proposal development, technology needs assessments, and staff training. Provides expert navigation to avoid the risk associated with cost, allocation, and technical considerations.

Passionate and expert in innovations, Robotics, and Automation for a better-developed world, good problem-solving and analytical skills. Good technical background with a broad multi-disciplinary base in cars, construction, & architecture design.

Education

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|---------------------|---|
| 2018- 2022 | PH.D. Candidate in Technological Management & Innovations, |
| Pending for Defense | ITMO University - https://en.itmo.ru |
| | Methods and Models to attract investment in the innovation projects |
| 2007-2009 | Master's degree MBA, Major MIT |
| | Arts, Sciences and Technology University in Lebanon - https://aul.edu.lb |
| 2002-2006 | BS, Major ITC (Information Technology & Computing) |
| | Arab Open University - https://web.aou.edu.lb |

Work Experience

Jan 1998-Present Project Manager & Business Development at GDNE Group - (Part-Time) MEA, and Africa

Telecommunications, designing innovative solutions, IT infrastructure and business process services, VMWare & Hyper-V, VPN, Data management & Security, IT Services, Technology Architect, Security Systems, CCTV, & Fiber optic. CRM, Training, selling host and domains, web development & design using Joomla, PHP, and MySQL.

Sep 1997–Sep 2017 IT & Consultant Manager at Ministry of Interior, Lebanon

IT & Network Solutions, Data management & Security, Business Development, Analyst, Oracle 10g (DBA, SQL, PLSQL, Forms & Reports), Security systems, CCTV for traffic system. Development of Oracle Applications 10g for Analyst Crime Investigation, Balance Sheet, HR, ERP Crime Ticket at all Level, Inquisition of ISF, Crimes & Persons Archives, correspondence Registry Archives, Coop of ISF, Dealing Customers with ISF, Retrieved Money for Health-Patients, archives of compensation homes damages and martyr in the war 2006, Settling of employees' salaries at Banks. DDBMS Project (Oracle DB + VB.Net GUI). Development of Oracle Application of Vehicles Accidents for Traffic Management Center TMC, Lebanon. Designing ANPR system full project for Lebanon.

Oct 2007–Sep 2016 Automotive Service Manager at Bassel ElSheikh-Ali General (FreeLancer) Trading Est, Lebanon

Highly motivated with hand-eye coordination. Laser-sharp attention to detail and versatile abilities to troubleshoot and analyze malfunctioning SRS. Safety restraining systems. And the ability to tackle latching codes. Wide range of experiences, in highly complex and intricate repairs, such as vehicles equipped with long-range ultrasonic sensors. These sensors Mostly can be found on iconic cars like (Tesla) and (Audi). Vested interest in the integration of technological advances, that makes the vehicle safer and user-friendly. Great set of skills in customer relations, and ability to resolve and de-escalate disputes peaceably.

Jan 2007–Sep 2017 Freelance Teacher/Trainer At ACTC, GDNE Group, NGTech, and ISF.

IT & Management Courses, CCNA, Network+, Oracle 10g (SQL, PLSQL, Forms, Reports & DBA), A+, MCITP, Leadership skills, Communication & Negotiation Management.

Feb 1994–Sep 1997 Network Technician at Compumatix, Lebanon

Installing Network infrastructures (UTP & Fiberoptic fusion, Patch panels, Switches, firewalls, Microwaves), Security covering setup, configuration, Troubleshooting, Help Desk, PC & Servers maintenance.

Certificates

Preparing For Change	GIS I-II-III
Understand Strategy	MCITP 2008
Design thinking	Cisco (CCNA & SMB)
Patent creativity at ACTCollege	Fiber Optic Termination & Fusion
Oracle PL-SQL, Forms & Reports	Microsoft .Net Technologies Workshop

Awards

2021	Vehicle Safe System innovation - Gold Medal & Special award TISIAS 2021 - Toronto, Canada)
2021	Safe Car System Innovation - Silver Medal, BIIS 2021
2016	Robots Invention - Bronze Prize, SIIF 2016
Pending	Work on two innovations

Skills

Innovations, Robotics and Automation	Product and service sales, CRM
Business development and planning	Database Management
Strategic planning	SQL Server, DBA, Java, C++ ,...
Relationship building and management	Joomla CMS, Adobe Fireworks
VMWare & Hyper-V, VPN	Toad Suite - Quest Software
Goals and performance	Open Water Scuba Diver #27C8277

Language

Arabic	Native
English	Good C1
French	Delf B1(Certificate)
Russian	Intermediate

Volunteer

National Association for Science & Research	Jury for Inventions at Mubarat Al 3oloum
Jury Coordinator at Beirut International Invention Show	Jury for Inventions at AUST
Digital Transformation & Governance Network, Experts & International PR Committee	Jury at ISEF 2021, 2022, ...
Mouvement Social, 1995-1997, Lebanon/France	Lebanese Red Cross-Jeunesse, 1995-1997

Publications

1. "Electronic Engineering as a Factor of Sustainable Development for Smart City". Mar 19, 2020, DOI: 10.1109/EIConRus49466.2020.9038943, IEEE, Scopus, With a Certificate of participation as a speaker about Smart City at EIConsRus.
2. "INNOVATORS AND INFLUENCE OF ENVIRONMENT IN HIGHLIGHTING CREATIVITY". Apr 29, 2019, elibrary, РИНЦ.
3. "RESEARCH OF METHODS FOR EVALUATING THE CAPACITY OF THE INNOVATION MARKET, ЭКОНОМИКА И УПРАВЛЕНИЕ: ПРОБЛЕМЫ, РЕШЕНИЯ", Jan 1, 2019, elibrary.
4. TECHNOLOGICAL INNOVATION AS A FACTOR IN THE DEVELOPMENT OF TERRITORY, Nov 2018, РИНЦ.
5. Иссле-дование методов оценки емкости рынка инноваций ,1, том 8 (85) – 2019 ЯНВАРЬ, экономика и управление: проблемы, решения, ВАС.
6. "DIGITAL GOVERNMENT, AS AN INNOVATIVE PROJECT THAT ATTRACTS INVESTMENT", 2021, РИНЦ.
7. "INVESTING INNOVATIVE IDEAS IN THE ACADEMIC FIELD", AGJSR, Scopus, accepted and pending for publishing.
8. "MECHANISM FOR INVESTMENTS IN THE INNOVATIVE PROJECTS", AGJSR, Scopus, accepted and pending for publishing.
9. "DEVELOPING TOOLS AND ANALYZING THE GROWTH OF COMPANIES THROUGH THEIR INVESTMENT IN INNOVATION PROJECTS", pending for publishing.
10. "Factors affecting innovation development in Dubai, Russia and Lebanon", pending publishing.

* Certificates available upon request.

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