

- Lebanon, LB
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Skills —
Warehousing business
Attentive to details
Customer service
Time Management  Shareholder management
Leadership
Negotiation & effective communication

# Work experience

#### Sep 20 - Sep 21 E-Commerce warehouse supervisor

### Malia Group-Cosmaline

Assisted in launching e-commerce business

- -Organized daily BU activities and made sure all issued invoices/orders are prepared on time
- -Optimized spaces, ensuring that the warehouse is well organized at all times, and propose the development of stored procedures when needed to be
- -Handled stored goods non-conformities through investigations
- -Supervised the physical receiving of goods and matching with a respective packing list(s);
- -Ensured proper handling and storage of all received goods
- -Ensured proper maintenance, safety use, and cleaning of all warehouse equipment
- -Implemented and managed inventory control systems constantly
- -Fleet Management

# Feb 18 - July 20 Logistics & Warehouse supervisor

#### Huawei Technologies Lebanon

- -Supervised the customs clearance process, by checking invoices, packing lists, AWB, declaration, etc.
- · Prepare GRN through ERP
- -Physical inbound, outbound, and inspection of all shipments received at the warehouse
- -Quarterly, and yearly inventory cycle count
- -Generated reports on all orders released and shipped.
- -Resolving any discrepancy in material return or stock.
- · Ensure proper storage of material in their respective place
- · Perform duties assigned time to time by the management
- -Maintain a clean warehouse

## March 17 -Jan 18

### Warehouse coordinator

## M+M Hechme logistics

- -Ensured proper execution and implementation of all policies procedures regarding picking, packing and shipping management.
- -Trained and evaluated warehouse staff on effective inventory techniques and daily tasks.
- -Acted as a customer relations specialist, communicating information about delivery.
- -Scheduled and coordinated responsibilities of warehouse team members and volunteers to meet the demand of the facility.
- -Get stock confirmation from Warehouse and process GRN in system.
- -Communicated all delays or variances to Purchase and Product teams to ensure all concerned persons are updated on all open jobs.
- -Conducted periodical checks at warehouse to ensure Inventory remains intact.
- -Conducted the cycle count stock audits, reporting following up on any discrepancies and adjusting stock to match the system and vice versa.
- -Ensured that Warehouse Outbound/Inbound operations are conducted as per agreed service levels.
- -Adhered to cut of timings for all Outbound orders generated in system.
- -Archived of all supported documents related to cargo

#### Education

2013 - 2017 Business studies & management

Arab Open University

2011 - 2013 Economics & Social sciences
Rosary Sisters School-Mountazah