

MOHAMMAD ALI SINNO

BEIRUT, LEBANON

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BIRTH DATE: 06/01/1986

OBJECTIVE

Excellent client facing and configuration skills and a strong team player with an appreciation and understanding of the importance of customer care as a function within a business.
Ready and qualified for the next stage in my career and looking forward to making a significant contribution to the growth of an ambitious company.

WORK EXPERIENCE

AGHA SARKISSIAN: Dora-Lebanon

- ***Logistic coordinator and Warehouse Supervisor*** 8/2011 – Present
 - To exercise general control over all activities in Stores Department
 - To ensure safe keeping both as to quality and quantity of materials.
 - To maintain proper records of accurate inventory

Giant Stores (HAYAT PLAZA) : Doha-Qatar

- ***Supervisor of Electronic Section*** 09/2006 – 05/2011
 - Designated duty as Senior Executive
 - Provide an exceptional customer service
 - Oversee and drive sales performance of the team
 - Deal with inquiries and complaints and monitor customer service
 - Maintain inventory by checking merchandise to determine inventory levels
 - Product Expert
 - Gain expertise with A/V systems and appliance for the following brands:
PHILIPS, LG, SAMSUNG, TOSHIBA, TCL, HITACHI, FRIGIDAIRE, SHARP, ARISTON,
WHITE WESTING HOUSE, HITACHI, BOSE, HARMAN KARDON.....

Cooperative De Beirut: Beirut – Lebanon

- ***Product Expert at Electronic Section*** 02/2005 – 06/2006
 - Provide an excellent customer service
 - Provide the customers with information about the specifications of each product
 - Make sure that the products displayed are in a good and clean condition.

ARAMEX: Beirut – Lebanon

- ***Senior Supervisor of Distribution Section*** 02/2003 – 01/2005
 - Maintained store and stock in an excellent condition
 - Oversee and drive performance of the team

EXTRA-CURRICULAR ACTIVITIES

- Racing, camping, computer, swimming, hunting, fishing

SKILLS&TRAINING

- RETAIL Audit Risk Assessment Master class Training March 2011
- Fluent in English and Arabic, spoken, read, and written;
- Good knowledge in Microsoft Office Word;
- Fair knowledge in solving computer's hardware and software problems.

REFERENCES

References and letters of recommendation available upon request.