Elena Sarnouk

Computer and Communication Engineer

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As a highly versatile job seeking individual in the field of computer and communication, I believe that I have the assets that contribute to the opportunities available within your business. My profound knowledge, innovation, strategic planning approach, and commitment to professional development make me a candidate of consideration for any future position.

EXPERIENCE

JUNE 2022 – AUGUST 2022
SOFTWARE DEVELOPER INTERN – COMPUTER BUSINESS MACHINES (CBM), SIN EL FIL – METN

- Conducted research and analysis on IBM SOAR (Security Orchestration, Automation, and Response) tool.
- Assisted in the implementation of playbooks within the SOAR platform.
- Completed training and courses related to Twilio, a cloud communications platform that enables developers to integrate messaging, voice, and video capabilities into applications.

SEPTEMBER 2022 – January 2024
SECURITY AND SYSTEMS ENGINEER – COMPUTER BUSINESS MACHINES (CBM), SIN EL FIL – METN

- Proficient in log parsing and data extraction (using Regular Expressions) within IBM QRadar SIEM.
- Skilled in implementing use cases for customized security monitoring.
- Experienced in installing QRadar SIEM on clients' environment and provide them support when needed.
- Practiced troubleshooting and resolving issues using the Red Hat terminal within the QRadar SIEM environment.
- Capable of generating detailed security reports and utilizing advanced search and filtering capabilities in QRadar.

EDUCATION

AUGUST 2019 – DECEMBER 2023
BE IN COMPUTER AND COMMUNICATION ENGINEERING, NOTRE DAME UNIVERSITY - LOUAIZE
Maintained a GPA of 3.65, earning a spot on the dean's honor list and securing a scholarship throughout my academic journey, reflecting my academic achievements.

SEPTEMBER 2004 – MAY 2019
LEBANESE BACCALAUREATE, GENERAL SCIENCE, CHRISTIAN TEACHING INSTITUTE – Sin El Fil
Graduated as the valedictorian with high distinction, resulting in a 100% scholarship at NDU.

PROFESSIONAL SKILLS

- Operating Systems: Proficient in Windows, Linux (Redhat), bash scripting.
- Programming Languages: Proficient in C++, Python for software development.
- Database systems: Skilled in SQL and query building.
- Experienced in VMware ESXi with hands-on expertise.
- Security Skills: Advanced skills in IBM QRadar SIEM for security monitoring and incident response.
- Other tools: MATLAB, Microsoft 365, Git, GitHub…
- Business Intelligence: Skilled in Tableau Software

SOFT SKILLS

- Creative thinker, offers innovative ideas and solutions.
- Strong Communication and Listening Abilities.
- Self-motivated and Self-learner
- Thrives under pressure, meets deadlines effectively.
- Strong leadership skills, motivates and guides teams, excellent team player.
- Fluency: Arabic, English | Moderate Proficiency: French

ADDITIONAL ACTIVITIES

- Participated in the GC LAU MUN in 2018, engaging in substantive debates on various topics, fostering the development of strong communication, active listening, and comprehensive understanding skills.
- Engaged in the Scouts, I cultivated and enhanced my leadership abilities, taking responsibility for younger individuals, and consequently, evolving into a more effective and collaborative team member.
- Contributed to required community service during my school years, I developed teamwork, communication, and empathy skills while actively contributing to our community's well-being.