

# Mohammad Barada

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## Profile

Experienced Data Management and Testing Specialist at Profit Isle, proficient in Jira and Agile methodologies. Skilled in cleaning and enhancing financial and customer data, while spearheading test planning and providing feedback to product analysts. Additionally, adept at proposing innovative features to enhance our products and services, alongside effectively managing key accounts like Owens Minor and translating client requirements into actionable technical tasks for seamless implementation within our UI framework.

## Experience

### **DATA MANAGEMENT AND TESTING SPECIALIST | PROFIT ISLE | MAY, 2022 – PRESENT**

- Engage with cross-functional client stakeholders to understand business processes and systems sufficiently to drive the configuration of the solution.
- Proficiently manage financial and customer data, leveraging Jira and Agile methodologies.
- Involved in test planning initiatives and provide valuable feedback to product analysts.
- Proactively propose innovative features to enhance product offerings
- Managed feature requests and bug tracking, ensuring rigorous testing of system versions.
- Effectively managed key accounts such as Owens Minor, Coyote, and Broan Nutone. Facilitated cross-functional client engagement to configure solutions, integrating, and cleansing client data using SQL queries.

### **PRESALES ENGINEER | CCI , ICC GROUP | NOV, 2021 – APR, 2022**

- Develop tailored licensing solutions based on customer requirements and prepare quotes for Microsoft agreements.
- Process orders through various tools and distributors, managing order fulfillment and supplier communication.
- Provide customer support, open support cases with Microsoft, and communicate licensing solutions' value to clients.
- Stay updated with Microsoft technologies, handle back-office tasks related to agreements, and maintain Navision reports and purchase orders.

## Education

### **BACHELOR IN INFORMATION SYSTEMS MANAGEMENT LEBANESE UNIVERSITY | OCT, 2021**

## Skills & Abilities

- Data Management and Analysis
- Test Planning and Execution
- SQL Query Writing
- Google Cloud Platform (GCP) Experience
- Customer Support
- Manual Testing
- Communication and Presentation
- Client Relationship Management

**Note:** I have also obtained multiple relevant certificates, which I am happy to provide upon request.