# Rayan Zabad

Beirut *3* 81939811

▼ rayanzabadd@gmail.com

## **Professional Profile**

Ambitious finance graduate with counter operations and customer services and a broad range of finance skills and knowledge. Having studied Finance and gained a place on the honors list with a 3.51 GPA, I have built a deep understanding of Finance, in the journey of discovering the wide Finance scope and excelling in all its fields. Combining my academic achievements, my passion for finance. I bring a blend of financial and soft skills that could benefit any employer.

### Core Skills

- · Customer Service
- Teamwork

- · Communication Skills
- · Decision Making

### Education

- Master of Business Administration in Finance | Lebanese International University | Jul 2021 Oct 2019 |
  - Senior Project about the impact of portfolio diversification on risk management practices of Lebanese banks. An online survey was conducted, and data were collected from bank employees and managers in Lebanon showing that portfolio diversification has a slightly positive impact on risk management practices.
- Bachelor's in Banking and Finance | Lebanese International University | Jul 2019 Oct 2016

# **Career Summary**

Jul 2019 - Aug 2019

Dr. Ali Rammal, Tyre Internship at Bank of Beirut: Counter Operations and Customer Services

#### Outline

This internship allowed me to gain valuable work experience in a safe and structured environment, especially working within the customer service team, ensuring that all customers receive an excellent level of customer care at all times. During this short period of time, I've built a positive relationship with both my supervisors and colleagues and it helped me master professional soft skills such as communication, punctuality, and time management.

## Additional

#### **Hobbies & Interests**

Cooking, Running, Volunteering

Software

Excel, Word, PowerPoint

Languages

English, Arabic