Rony Zouheiry

Nationality: Lebanese/Belarusian Email: zouheiryrony@gmail.com

Birth Date: April 09, 1993 **Mobile:** 00961 70 511 413

Education

Arts, Sciences and Technology University in Lebanon – (Fall 2014 – Spring 2016)

BS in Business Administration Graduation Date: *Spring 2016*

Lebanese University, Beirut, Lebanon – (Fall 2012 – Spring 2014)

BS in Hospitality Management

Rene Mouawad High School, Lebanon (Lebanese Baccalaureate)

Sociology and Economics Section Graduation Date: *June 2012*

Work Experience

Organization	Position
International Medical Corps	Vaccination Coordinator – BML & North
	(June 2021 - January 2022)

- Liaise with hospitals across Beirut Mount Lebanon and North areas on vaccination processes, procedures and counts.
- Conduct field visits and spot checks in various assigned hospitals (supervision of immunization nurses and vaccination flow) and adjust processes as needed.
- Assess quality of vaccination processes and report on assigned hospital conditions with respect to MoPH guidelines on a daily basis.
- Oversee proper vaccine transportation, storage and temperature including monitoring the vaccine cold chain, and ensure proper measures are taken to respond to different anomalies.
- Perform periodic vaccine inventory count and ensure the maintenance of quality storage units.
- Ensure immunization hospital staffs are well trained and abiding by the health and safety regulations/standards as set by MoPH.
- Support on reformation and lead on the digitization of the field monitoring survey.
- Report on vaccine inventory data on a periodic basis.
- Manage and maintain documentation of field visit checklists and hospital/vaccination data (inventory count, temperature logs, vaccines returned/transferred...).
- Report and follow-up on existing challenges faced by vaccination centers across BML and North including power shortages and/or any other violation in accordance to the MoPH standards.
- Support in the management of vaccine registry systems and ensure troubleshooting challenges within the vaccination centers.
- Assist in the development and revision of vaccine policies, procedures and protocols, as required.

Ministry of Public Health	COVID-19 Emergency Response Volunteer
	(March 2021-June 2021)

- Liaise with hospitals across Lebanon for data updates on COVID-19 cases and patients
- Support in dashboard management on ICU beds and ventilator availability across governorates in Lebanon
- Support in database management on vaccination portal registration and actual vaccination reporting.

- Assist in compiling, reviewing and submitting final daily statistics and updates to the relevant stakeholders
- Contribute to the COVID-19 immunization campaign with vaccine inventory stock management
- Follow-up on vaccination rates and contribute to vaccine administration database management
- Support in help-line management in receiving and managing several cases and/or complaints

CAE Technologies

Admin & Operations Coordinator (2017-2021)

- Manage human resources, recruitments, payrolls, leaves, staff performance evaluation
- Manage office operations, supply technical and financial bids, and procurement of needed material/software
- Oversee and lead a team of employees focused on human intervention, website and communications in addition to contractual service and IT officers
- Management and oversight of legalities and paperwork including accounting, branding and partner/client relationships
- Monitoring team and AI performance in reference to set schedules of deliverables and service provision
- Monitoring website efficiency and promotion (oversight of statistics of website visits, key
 performance indicator management of website efficiency in addition to briefing with the Board of
 Directors)
- Client Declaration and Contractual Services Management (in charge of background checks in relation to the clients, client paperwork and administrative and end of service/feedback platform management)
- Deputized/Represented CEO in several partnerships/administrative services with both private and public sector
- Project content moderation and monitoring for intellectual property maintenance in addition to illegal content detection

CAE Technologies

Office Coordinator (2015-2017)

- Project content moderation and monitoring for intellectual property maintenance in addition to illegal content detection
- Monitoring website efficiency and promotion (oversight of statistics of website visits and key performance indicator management of website)
- Management and oversight of legalities and paperwork including accounting, branding and partner/client relationships
- Conduct human resource recruitments, payrolls and leaves.

Intercontinental Vendome - Sydneys

Captain (2014-2015)

- Manage restaurant's day-to-day operation
- Ensure a proper reporting mechanism to the restaurant manager
- Deputizing for the Assistant Outlet Manager in times of absence
- Handling communication, coordination and cooperation among section and division heads
- Guest-relation management and interaction

Intercontinental Phoenicia – Beirut - Mosaic

Waiter (2013-2014)

- Maximize Food and Beverage revenue by providing high quality services
- Establish and maintain effective employee and inter-departmental working relationship
- Ensure that beverage and material equipment are met in oriental and international cuisines.

Grand Cinemas ABC Ashrafieh

Concessioner (2012)

Languages and Skills

Languages

English, Arabic and Russian (fluent in oral and written communication)

Skills

- Computer Skills: efficient skills in using Microsoft Word, Excel, Publisher along with Google Forms, Sheets and Documents
- Reading and Writing Skills: Analytic efficient skills in writing and editing reports and research papers
- Management Skills: Team leader and worker, collaborator, patient, punctual and multi-tasker

Conferences and Workshops

Training/Conference	Organization and Duration
1st Round Training	Progressive Empowerment Center (June 2018)

Skills obtained:

- Fundamentals of human rights with a scope of focus on women (maintaining a gender-sensitive lens in light of safeguarding human rights)
- Introduction into the different forms of violence and the means of referral and precaution
- Effective communication and empathetic ways of response
- Introduction to syndicates, their mode of operation, functioning and roles within the local and national premises
- Introduction of political system in light of the MENA geopolitics, their mode of functioning, interconnectedness in the realm of international affairs and roles
- Mass media management; means of lobbying and expression through various social media portals (freedom of speech, political correctness, social media tailoring of content..)

Social Media Training Foundation for European Progressive Studies (February 2017)

Skills obtained:

- Operating and managing various social media platforms
- Understanding branding, tone of voice, and themes through and on social media platforms
- Know-hows of digital copywriting
- Managing data based on insights and analytics
- Content creation and content planning on social media portals
- Means of digital campaigning

Youth Capacity Building Program Future Social Democrats Project (May 2016)

Skills obtained:

- Conflict Resolution and negotiation
- Understanding various political systems, their mode of operation and institutional organization, means of decision-making, power-sharing and balance
- Communication and leadership skills
- Advocacy tactics in aim of influencing socio-economic and political spheres across the levels of leadership, institutions or communal reform

Extra-Curricular Activities

Progressive Graduate Organization – Graduates Commissioner (Summer 2019)

Progressive Socialist Party, Beirut– Youth Commissioner (Year 2018-Present)

Progressive Youth Organization, Beirut–Board Member, Secretary (*Year 2015-2018*)

Joon on The moon – Activities Assistant (2016)

Al Safa Football Club; Youth Team – Midfield/Right Wing (2015-2016)

Lebanese National Higher Conservatory of Music – Clarinet and Saxophone Orchestra (2006-2009)

References

Upon Request