

# Rawad El Hajj

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## PROFILE

Innovative self-starter, passionate about technology and innovation; experienced in building databases; skilled in critical thinking, problem solving and communication. Interested in Artificial intelligence, Data Analytics, Management, Networking and Web Development.

## EDUCATION

**Lebanese American University (LAU)**

**Bachelor of science (BS) – Information Technology Mgt.**

**Minor:** Data Analytics

**Honors:** Honor's List

**GPA:** 3.52

Jbeil

2019-2022

2021-2022

## RELEVANT COURSEWORK

Business Data analytics (BDA 211) | Computer programming (ITM 201) | Data and information management (ITM 302)

## EXPERIENCE

### Butterfly Beauty center

Information technology intern

United Arab Emirates/RAK

July 2020

- Manage Butterfly Beauty center's system database
- Analyzing Finances and providing reports
- Engaging with customers by acquiring feedback, complaints and issues
- Assisting with the launch of a social media page

### Beirut Aluminum LLC

Information technology intern

United Arab Emirates/Dubai

August 2021

- Reworking and managing spreadsheets that are presented to company manager
- Part-taking in weekly meetings to problem solve and take decisions.
- Assisting in programing of construction machinery to provide desired outcome
- Providing weekly reports of costs, sales and revenues
- propose a solution to a business problem using quantitative and/or qualitative reasoning

### Monty Mobile

Business Analytics/Data Analytics Intern

Lebanon/Beirut

January 2020-present

- Documenting Monty Mobile's Products and Features for their website
- Data cleaning using Python
- Provide Visual representations to Director

## ACTIVITIES / VOLUNTEER WORK

### Beirut Marathon

Help, manage and organize Beirut marathon

### RAK Plastic free

Reduce pollution by picking up plastic wastes on nearby beaches

## SKILLS

**Technical:** Proficient in Photoshop, Microsoft (Excel, Access, Word, PowerPoint), Visual studio, Python, Power BI, Tableau, R/R studio, SAP and SQL

**Language:** Fluent in English and Arabic