

IBRAHIM RAHAL

Computer Scientist

SKILLS

Python
Java
HTML
Android Studio
MySQL
vSphere Client
VMware Horizon
Microsoft Active Directory
Microsoft Office Specialist
Communication in Team
Environment

CONTACT

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Lebanon

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LANGUAGES

Fluent English

Fluent Arabic

Basic French

OBJECTIVE

Throughout my much of my academic and professional career, the main focus has always been to learn along the way and develop new and efficient techniques, which would translate to a seamless experience for the end users. Combining both software and hardware units in order to enable users to achieve their goals in the most efficient and user friendly manner.

EMPLOYMENT & EDUCATIONAL HISTORY

WORK EXPERIENCE

IHG Intercontinental Phoenixia - F&B Operator

2019 – 2020

Duties consisted of operating and troubleshooting issues with POS system, attending to guests requests, and maintaining a stable workflow.

Soft Flow Group - IT Specialist

2022 – Present

Service desk lead at a financial institution, duties consisted of maintaining virtual machine systems. Providing support to end users in order to ensure a smooth operation. Using vSphere to monitor and ensure operation of all systems. Maintain user logs in Microsoft Active Directory. Develop different programs and scripts to create a more efficient and easy work environment for the end users.

EDUCATION

Bachelor's Degree in Computer Science, American University of Science & Technology

2020 – 2022

Ashrafieh, Lebanon

Associates of Science in Computer Science, Long Beach City College

2014 – 2017

Long Beach, California

High School Diploma, Ras Beirut International School

2011 – 2014

Beirut, Lebanon

CERTIFICATIONS

Linux LPI

Huawei HCIA – Artificial Intelligence

Cisco CCNA Routing & Switching : Routing & Switching Essentials

Cisco CCNA Routing & Switching : Introduction to Networks

Cisco IT Essentials