



CONTACT ME AT



Address : Jabal Amman
Street: ABBAS MAHMOUD AL-AQQAD
(second roundabout)



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29/01/1999



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Arabic : Fluent
English : Fluent

SKILLS SUMMARY

- MS.office
- Cashier
- Email Messages
- Ability to learn quickly
- Self-motivated
- Strong communication skills
- Good listening skills
- Friendly personality

AWARDS RECEIVED



ICDL



Yamamay Employee Work
Excellence

SHEREEN KASSAS

PERSONAL STATEMENT

It is with great interest that I'm applying for a position seeking an active role in the areas of Customers relationship, Sales, Marketing , and Public relations.

WORK EXPERIENCE

SALES ASSOCIATE

UPIM | August - December 2017

- Provide outstanding customer service before and after a transaction
- Holding a high customer satisfaction rate
- Help customers assess their needs and then offer relevant suggestions for solving their problems
- Keep all areas of the store clean and ordered

STUDENT ASSISTANT

AUST | October 2018-March 2019

- Made sure the instructor was present
- Assisted students when needed

SALES/CASHIER

Inticom Lebanon S.A.L. at Yamamy | April 2019 - March 2020

- Ensure high customer loyalty by offering outstanding sales service
- Keep up to date of items offered and address choices available
- Team up with colleagues to ensure sufficient customer service
- Come to the store and satisfy your queries

EDUCATIONAL HISTORY

- Modern community school (In Lebanon)
Graduated in (June 6 , 2016)
- American University of Science &Technology
Freshmen Program in Business | Sep 2017 - present
BS In Marketing &Advertising