Youssef Mohamad Ezz Dine

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CERTIFICATE Google IT Support Professional Certificate

Google

CERTIFICATE Cisco IT Essentials: PC Hardware and Software

Lebanese International University

CERTIFICATE International Computer Driver's License (ICDL)

Edraak

QUALIFICATIONS

Operating Systems: Windows 7/8.1/10, Server 2012 R2, server 2019 Data Center, Linux (Ubuntu), Android

Networking: Active Directory, PowerShell, TCP/IP, Subnetting, IPv4, DNS, DHCP, Static and Dynamic Routing, NAT, VLANs, VTP &DTP, STP, EtherChannel &HSRP, EIGRP, OSPF

Languages: Java, HTML, CSS, MySQL, JavaScript.

Soft Skills: customer service, Good written communication, Installing, Maintaining, configuring, troubleshooting on Hardware/Software, Problem-Solving, able to multitask, fast-paced environment, flexible.

RELATED EXPERIENCE

Data Collectors   **Beirut - Lebanon**

Union of Relief and Development Association   Jan/2022 - April/2022

- Collecting information from the Syrian refugee Camps
- Fill information and data via Microsoft Excel
- Helping the work team on site in the camps

Worker - Production Line   **Beirut - Lebanon**

HARTEC s.a.l - Hatco   Sep/2021 - Nov/2021

- Work on some factory machines
- Support Product Line Team
- Preparing Orders and Organize Warehouse

EDUCATION
Lebanese International University

October/2018 – Jan/2022 – Bachelor of Science in Information Technology |GPA: 3.26   Rayak, Lebanon